

MISSOURI STATE REHABILITATION COUNCIL

ANNUAL REPORT

Fiscal Year 2000

December 2000

Published by the Division of Vocational Rehabilitation
Missouri Department of Elementary and Secondary Education
3024 Dupont Circle, Jefferson City, Mo. 65109
Web site: www.dese.state.mo.us/divvocrehab

In Memory

The Missouri State Rehabilitation Council would like to acknowledge the life and memory of former Gov. Mel Carnahan. During his eight years as governor of the state of Missouri, Carnahan supported people with disabilities with both his time and his service. During his tenure, his most noticeable acts that benefited people with disabilities included:

- Signing legislation in 1993 that allowed disabled residents to vote by mail.
- Increasing funding for independent living centers in the state. This act increased the centers from five in 1992 to the current number of 21.
- Supporting managed care, which provides people with disabilities with access to health care specialists.
- Signing legislation that gives tax credits of up to \$5,000 a year to small businesses that provide access under the Americans with Disabilities Act.
- Signing legislation that created the Missouri Assistive Technology Advisory Council. This act broadened people with disabilities' access to assistive technology.
- Supporting legislation that made Missouri one of the first states to allow Medicaid money to follow a person with a disability from institutionalized care into independent living in the community.

Gov. Carnahan meant so much to many people throughout the state. We express our deepest gratitude to the Carnahan family for sharing him with us. His life as a public servant will touch Missourians for years to come. This acknowledgment is our way of saying thank you Gov. Carnahan for the time and dedication that you gave to so many. You will be missed.



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Missouri State Rehabilitation Council

Mission Statement

(Adopted Nov. 4, 1999)

Our Vision

The Missouri State Rehabilitation Council envisions a society that values all of its members equally, and provides opportunities so that all people are able to meet their needs, fulfill their dreams and participate in society.

Our Mission

To assure that persons with disabilities have opportunities to be as productive as possible by advising the Division of Vocational Rehabilitation that services provided to persons with disabilities are:

- of the highest quality
- consumer directed
- responsive to consumer choice
- effective
- individualized
- culturally specific and relevant to labor market trends

Our Responsibilities

To work in partnership with the Division of Vocational Rehabilitation to achieve positive outcomes for persons with disabilities by:

- Providing input on the state plan, policies and practices affecting services to persons with disabilities;
- Identifying strategies to address the needs of people who are not being served or who are being underserved;
- Obtaining and interpreting consumer input;
- Identifying corrective action consistent with that input; and
- Advocating for adequate resources to assure that the rehabilitation needs of all Missourians are met.

To support the Division in complying with applicable laws, such as the Americans with Disabilities Act, the Workforce Investment Act, the Rehabilitation Act and the Individuals with Disabilities Education Act.



Missouri State REHABILITATION COUNCIL

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December 31, 2000

The Honorable Bob Holden
Governor of Missouri
State Capitol
Jefferson City, Mo. 65101

Dear Governor Holden,

On behalf of the members of the Missouri State Rehabilitation Council, I am pleased to present the council's annual report for fiscal year 2000. In these pages you will find the progress made by Missouri citizens who were served by vocational rehabilitation programs.

Each of the council members have unique experiences in advocating for the rights of our fellow Missourians whose physical or mental disabilities may pose barriers to productive employment. Through our quarterly meetings and committee deliberations, we have given our support to the Division of Vocational Rehabilitation to empower individuals with disabilities and to encourage decisions that lead to greater self-sufficiency.

We have given our enthusiastic support to innovative programming to reach the underserved in the urban areas of Kansas City and St. Louis, to extending office hours into the early evening to accommodate client needs and to expanding in-service training.

It has been my great privilege to work with members of the council, as well as with division staff, all of whom are dedicated to providing our Missouri citizens with the opportunity to make meaningful choices in pursuing their dreams.

Sincerely,

Marcia Cline
Chairperson

Council Acknowledgements

It is a pleasure to present the Missouri State Rehabilitation Council's 2000 annual report. The report illustrates the major activities and achievements of the Missouri Division of Vocational Rehabilitation for the 2000 fiscal year.

As chairperson of the council's Planning Committee, I would like to thank the committee members for the time and assistance they gave to this project. Those members are Mary Louise Bussabarger, Shawn de Loyola, Randy L. Woolsey, Marcia Cline and Kent Kolaga.

I would also like to thank Kimberly Kendle, supervisor of Consumer Affairs, Timothy Gaines, coordinator of Development and Consumer Affairs and Sue Hoskins, administrative assistant of Consumer Affairs, who produced this report. I would also like to acknowledge other staff members who contributed information to this report: Jeanne Loyd, coordinator of Program Services, Clarinda Unger, coordinator of Case Services, Jim Springs, director of Field Operations, Greg Solum, director of the Community Rehabilitation Program, Dyann Green, supervisor of Workforce Development, Brenda Simmons, supervisor of Transition Services, Patti Hill, administrative assistant and Teri Smith, Independent Living Centers specialist.

In addition, I would like to give a special thanks to Rebecca Threlkeld, a graphic arts specialist with Missouri State Printing, who designed the cover of this report.

For questions, additional copies or alternate formats of this report, please contact Consumer Affairs at (573) 526-7004; 1-877-222-8963 (toll free); (573) 751-1441 (fax) or through Missouri Relay at 1-800-735-2466 1-800-735-2966 (TTY). Inquires may also be sent either by mail to the Division of Vocational Rehabilitation, Att: Consumer Affairs, 3024 Dupont Circle, Jefferson City, Mo. 65109 or by email by visiting the web site at www.dese.state.mo.us and clicking on "vocational rehabilitation."

Jeather Smith
Chairperson of the Planning Committee
Missouri State Rehabilitation Council

*State Rehabilitation Council Members**



Marcia Cline
St. Louis
Council Chairperson



Scott L. Berning
El Dorado Springs
Council Vice Chairperson



Ronald W. Vessell
Jefferson City
Council Ex-Officio member
MDVR's Assistant Commissioner



Ina Mae Brooks
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Randy L. Woolsey
Independence



Melodie Friedebach
Jefferson City

*Not Shown: Karen Benson

Council Purpose

The State Rehabilitation Council was first authorized by the Rehabilitation Act of 1973 as amended in 1998 (referred to hereafter as the Act). Section 105 of the Act requires the state vocational rehabilitation agency to establish a council.

Council members are appointed by the governor and serve no more than two consecutive, three-year terms. The council was initially formed on June 1, 1993 and appointed by Gov. Mel Carnahan on March 10, 1994. As required by the Act, the council is represented by the following:

- ◆ Statewide Independent Living Council
- ◆ Parent Training and Information Center
- ◆ Client Assistance Program
- ◆ Vocational rehabilitation counselor
- ◆ Community rehabilitation program service providers
- ◆ Business, industry and labor
- ◆ Disability advocate groups
- ◆ Current or former applicants/recipients of vocational rehabilitation services
- ◆ State education agency responsible for the Individuals with Disabilities Act
- ◆ State Workforce Investment Board

The council is responsible for reviewing, analyzing and advising the division regarding its performance on such issues as eligibility, services provided to consumers and any other functions affecting people with disabilities.

During FY00, the council was actively involved in a significant number of activities with the division. Some of its accomplishments included:

- ◆ Providing recommendations to the division on policies and newly filed administrative rules
- ◆ Assisting the division in developing a pool of qualified mediators and assisting in their training
- ◆ Collaborating with other councils, and agencies, such as the State Independent Living Council, the Missouri Parent Act, the Department of Mental Health councils, Missouri Protection and Advocacy and the Council on Missouri Transition Alliance Partnership
- ◆ Advocating for removing barriers and disincentives for persons participating in supported employment
- ◆ Attending division public hearings to provide input on the state plan
- ◆ Participating in the Council of State Administrators of Vocational Rehabilitation (CSAVR) national meeting in Washington, D.C.
- ◆ Reviewing the division's FY00 state and strategic plans
- ◆ Working with the division staff in preparing the 2000 annual report
- ◆ Reviewing and revising the council's mission statement
- ◆ Providing comments to the rehabilitation service administration on proposed rules for vocational rehabilitation

Mission Statement

Missouri Department of Elementary and Secondary Education Division of Vocational Rehabilitation

“Making a positive difference through education and service”

The Department of Elementary and Secondary Education is a team of dedicated individuals working for the continuous improvement of education and services for all citizens. We believe that we can make a positive difference in the quality of life for all Missourians by providing exceptional service to students, educators, schools and citizens.

We provide leadership and promote excellence. We

- ★ champion high-quality services to persons with disabilities
- ★ advocate equity and access for all persons
- ★ develop all divisional staff and community service providers
- ★ establish standards that demand excellence and build a solid foundation for lifelong learning, workplace skills and citizenship
- ★ evaluate program and policy effectiveness
- ★ share best practices
- ★ carry out our mission with economy and minimized paperwork burden
- ★ assist persons with disabilities by providing individualized support and services
- ★ create a caring workplace that fosters teamwork and personal and professional growth

We promise to greatly exceed customers’ expectations. We

- ★ listen to those we serve in order to improve our operations and adapt to changing needs
- ★ forge partnerships to improve our services
- ★ value each employee’s contribution to achieving this mission

D. Kent King
Commissioner of Education



Ronald W. Vessell
Assistant Commissioner

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December 31, 2000

The Honorable Bob Holden
Governor of Missouri
State Capitol
Jefferson City, Mo. 65101

Dear Governor Holden,

I would like to present the Missouri State Rehabilitation Council's 2000 annual report. As required by federal regulations, this report provides information on the Division of Vocational Rehabilitation's service-delivery system and highlights the division's major activities and accomplishments for the fiscal year 2000.

The council members take seriously their mission to serve Missouri citizens with physical and mental disabilities. They bring many years of experience and expertise, and it has been my privilege to work with them this past year. The guidance that they give to the division has been invaluable, and I believe, a benefit to the more than 5,700 people who entered the workforce in FY00.

In closing, I, along with the council, offer our sincere appreciation for your personal interest and support in serving people with disabilities.

Sincerely,

A handwritten signature in cursive script that reads "Ronald W. Vessell".

Ronald W. Vessell
Assistant Commissioner
Missouri Division of Vocational Rehabilitation

*The History of Vocational Rehabilitation**

1920 – *Smith-Fess Act*. First civilian state-federal vocational rehabilitation act. Authorized for four years. Goal: Promotes vocational rehabilitation of people with disabilities who worked in industrial or any legitimate occupation so they could return to work. Act provisions: Money allotment to states based on population; matching federal to state dollars \$1 to \$1; state plan requirement; and available to all people of employment age who were incapacitated by a physical defect or infirmity and who might become employable through rehabilitation.

1935 – *Social Security Act*. Doubles appropriation for vocational rehabilitation agencies to nearly \$2 million. Establishes vocational rehabilitation as a permanent program.

1943 – *Barden-LaFollette Act (also known as VR Act of 1943)*. Amends the Smith-Fess Act. Authorizes payment for physical restoration (or to eliminate/reduce a disability); permits services for people with mental illness; makes new provisions for people who are blind; makes funds available for the entire cost of state administration; includes guidance and placement services; and changes allocation of federal funds from a population base to one of need, as determined by the states.

1968 – *Architectural Barriers Act*. Establishes accessibility standards for new construction or alternations to federal buildings.

1973 – *Rehabilitation Act Amendments*. Main points: severely disabled served first; client/counselor jointly develop client's rehabilitation plan; post-employment services; annual review of eligibility; greater accountability (standards); affirmative action; evaluation of primary purpose of program. Section 502: Architectural and Transportation Barriers Compliance Board. Section 504: "Nondiscrimination for handicapped."

1978 – *Rehabilitation Act Amendments*. Authorizes and funds independent living programs and centers. Establishes the National Institute on Disability and Rehabilitation Research.

1984 – *Rehabilitation Act Amendments*. Key points: client can make appeals; Client Assistance Program established.

**(selected events)*

1986 – *Rehabilitation Act Amendments*. Key point: Supported employment programs now required in state plans.

1990 – *Americans with Disabilities Act*. Landmark federal anti-discrimination statute. Enacted to address barriers to people with disabilities not only in employment, but housing, public accommodations, education, transportation, communication, recreation, institutionalization, health, voting and access to public facilities.

1992 – *Rehabilitation Act Amendments*. Key points: Establishes eligibility to be determined within 60 days; existing information/client input sought; allows formation of a council; emphasizes client choice (where people with disabilities are active participants in their own rehabilitation programs, including making meaningful and informed choices).

1998 – *Final regulations of Rehabilitation Act Amendments of 1992*. Key points: Extends period from 60 days to 90 days in order for individuals to reach successful employment outcomes. Amends definition of competitive employment to include employment paying minimum wages, but not less than customary wages/benefits by the same employer to non-disabled workers performing similar functions. Strengthens the definition of an integrated setting to require actual interaction between people with disabilities who are receiving services and non-disabled workers. Requires agencies to develop policies that ensures that each person receives information about the scope of services; and requires that each person's informed choice must be considered when writing the individual rehabilitation plan and vocational goal.

August 1998 – *Rehabilitation Act Amendments*. Key points: Extends authorization of the Act for five years. Emphasis placed on: expanding the exercise of informed choice by individuals with disabilities; streamlining administrative procedures (i.e. reducing state plan requirements, eliminating the strategic plan, renaming the Individualized Written Plan as the Individualized Plan for Employment); increasing high-quality employment outcomes; expanding due-process procedures to include mediation; linking VR programs to the State Workforce Investment Systems.

Agency Overview

Prepared on behalf of the State Rehabilitation Council, this annual report provides a highlight of various programs and services of the Missouri Division of Vocational Rehabilitation during federal fiscal year 2000 (Oct. 1, 1999 to Sept. 30, 2000).

During FY00, vocational rehabilitation counselors worked with 31,045 eligible people in various categories (Figure 1). Overall, this number, which includes individuals who are eligible for services and still receiving services during this time, has increased during the last 10 years.

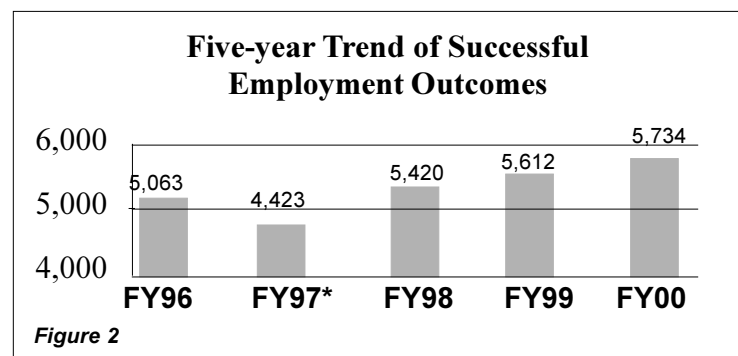
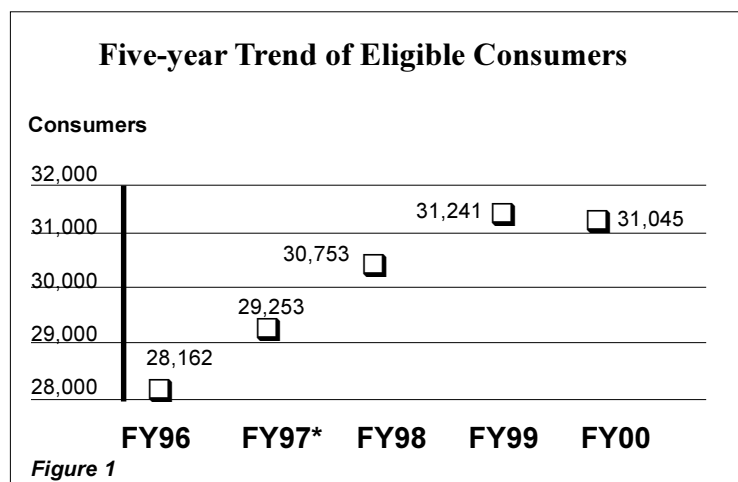
Figure 1 illustrates the number of eligible Missourians the division served during this time span.

Both the total number of successful employment outcomes and the rate of success for the outcomes have increased in the last five years. In FY00,



Donna Carter, a former client, is now a community employment specialist.

5,734 individuals — out of a total 8,108 clients leaving VR services — had successful outcomes, which is a 10-year high. Figures 2 and 3 illustrate the number of successful outcomes and the percentages of success during the last five years. Figure 3 shows that more than 70 percent of individuals who received services with vocational rehabilitation were successfully employed. (This figure is a percentage of all eligible clients leaving vocational rehabilitation who received services). Research has shown that about 70 percent of these individuals will still be employed one year later.



During FY00, the average weekly wage for a consumer at referral was \$62**. After obtaining employment status, the average weekly wage (excluding sheltered employment wages) was \$271. The difference between wages before and after rehabilitation services was an increase of \$51,220,884 annually for all clients.

Agency Overview

Rate of Successful Employment Outcomes (five-year trend)

64%	60%	68.5%	69.2%	70.7%
FY96	FY97*	FY98	FY99	FY00

Figure 3

Transition Services

Many accomplishments were made during FY00 in the Transition Services area. Chief among them was the opening of a second Transition office, which is located in the Jackson County East vocational rehabilitation office. Transition Services also developed a manual, a video, professional development guidebooks and a marketing packet that will serve as tools to help educators, students, families and the general public become more familiar with the program. In addition, the number of school districts that participate in the Cooperative Work Experience Program (COOP) increased from 309 in FY99 to 328 in FY00.

State Funding Social Security Trust Fund

Support from the governor's office and state legislators meant sufficient funds were available to match federal funding in FY00. The division continues to seek Social Security Administration (SSA) reimbursements. These are payments by the SSA to state vocational rehabilitation agencies for reimbursed costs of providing services to successfully rehabilitated SSA recipients. In Figure 4, as of September 30, 2000, the division received \$1,136,331.

SSA Trust Fund Reimbursements (five-year trend)

\$1,032,314	\$1,210,15	\$1,041,883	\$1,595,625	\$1,136,331
FY96	FY97*	FY98	FY99	FY00

Figure 4

Consumer satisfaction

Another priority for the division is our consumers' satisfaction with division staff and services. The council is responsible for administering a consumer satisfaction survey (pages 29-32). Division staff surveyed all eligible consumers whose cases were closed in FY00. Specific feedback from the satisfaction survey cards are shared with division management, supervisors and counselors. This information is used as a tool for staff performance, as well as to improve services and evaluate training needs.



Charmion Hudson, a former client, is now an accredited records technician.

Agency Overview

In FY00, the division surveyed 8,108 consumers who received and left vocational-rehabilitation services. Nearly 22 percent of these individuals returned the survey. Of these individuals, 98 percent felt they were treated with respect and 96 percent indicated a positive experience working with the division.

To supplement consumer feedback, the division contracted with a private company to conduct six informal focus groups in various regions of the state. These focus groups will meet with consumers, vendors and referral sources in order to solicit information and recommendations for improvements. The information from these focus groups will be available by February 2001.

In addition, the division recently began two pilot projects that are expected to have a positive impact on consumer satisfaction. In the division's Kansas City North VR Office, office hours have been extended until 7:30 p.m. every Thursday evening to better serve consumers. In another pilot project, the Rolla VR office has started measuring consumer satisfaction immediately after the initial plan period. As mentioned above, the division measures a consumer's level of satisfaction after they leave VR services. This pilot will hopefully give the division an idea of an individual's satisfaction at the time of service delivery.

The division also developed and distributed to every office, consumer value statements that staff will uphold while providing services. These value statements were placed on the division's web site, printed on the brochure that every consumer receives at application and placed on every office wall in the reception area. These statements will send a message that the division places a high priority on positive consumer service for individual's with disabilities.

Division Teams

For the past three years, the division has had teams made up of agency staff, providers and consumers who help develop recommendations for several strategic plan issues. As of late 2000, the following teams met on a quarterly basis: Capacity Building, Case Services, Community Rehabilitation Providers/Vocational Rehabilitation, Consumer Affairs, Technology Services, Transition and Underserved Populations. As a result, a number of recommendations have been implemented to improve services for people with disabilities. In addition, another team called Work Incentives, was appointed to review the new Social Security "Ticket to Work" and Work Incentives Act of 1999. This team will provide strategies to the division in order to serve more effectively recipients who receive Social Security benefits.

*FY97 percentages reflect a change in federal regulations resulting in an 11-month year.

**Consumers are not required to reveal income sources at time of referral.

Interagency Cooperation

Workforce Development

In Missouri, former Gov. Mel Carahan created the Division of Workforce Development under the Department of Economic Development. Workforce Development ensures that the provisions of the Workforce Investment Act of 1998 are carried out by Workforce Development centers across the state. In July 1999, the Division of Employment Security joined the Division of Workforce Development. In September 1999, the governor designated the Missouri Training and Employment Council (MTEC) as the state board that oversees Workforce Development. MTEC has almost completed its process of forming local workforce investment areas, allocating formulas and certifying eligible training providers. MTEC also provides policies and guidance that assists in the establishment of local boards, youth councils, local partnerships and local One Stop systems.

In February 1999, the division assigned a full-time supervisor to work with partner agencies to ensure that all federal regulations pertaining to Title IV of the Workforce Investment Act of 1998 are followed. During the last year, the supervisor visited the service centers, served on committees to define the division's role and responsibilities with other partner agencies and met with local elected officials around the state to explain the role of VR at the One Stop centers.

One Stop Partnerships

Locally, counselors still provide the core services for customers with disabilities. Because of the differences in geographical locations, vocational rehabilitation is represented in many different ways. There are centers where counselors visit three to four days a week. Other centers are in complexes with the VR office located within the complex. This allows consumers more convenient access to a variety of services. Some One-Stop Career Centers are not accessible either physically or in the provision of programs and services. As a result, VR counselors will either go to a different location or meet consumers at the local VR office. Vocational rehabilitation counselors physically go to almost 2,000 locations statewide to locate persons eligible for VR services.

Vocational rehabilitation has established a state Ad Hoc committee on accessibility that provided each center with data on assistive technology for the blind, visually impaired and hearing impaired. The committee formed at the request of MTEC in order to assure all facilities, services and programs are accessible. Recommendations have been given to each center and sent to MTEC. As a result of these visits, the centers will be equipped in the future with speech synthesizers, Braille materials, computers with large monitors and adaptive keyboards, and telecommunication devices. In addition, VR provides training and technical assistance to One Stop staff members on accommodations in the workplace.

Centers For Independent Living

Vocational rehabilitation continues to work with the Statewide Independent Living Council (SILC) and the Centers of Independent Living (CILs) to provide direct services to people with disabilities.

Interagency Cooperation

Vocational rehabilitation also has worked cooperatively with the SILC to develop a three-year state plan. This plan details objectives and tasks to be accomplished in the delivery of independent-living services statewide for the years 1999-2001.

The SILC, Division of Vocational Rehabilitation and Rehabilitation Services for the Blind have initiated a yearly training conference on various aspects of independent-living services and CIL management. This year's conference was held in May 2000 and in conjunction with the Regional Continuing Education Program's (RCEP) Independent Living summit in Kansas City. The participants included CIL executive directors, staff and board members. The SILC also had its quarterly meetings, which were held in February (Jefferson City), May (Joplin), August (St. Louis) and November (St. Joseph).

Personal Assistance Services (PAS) Programs

Vocational Rehabilitation operates three consumer-directed Personal Assistance Services programs for consumers who require personal-care services. The three programs are Non-Medicaid Eligible, Medicaid State Plan and Independent Living Waiver. These statewide programs are administered locally by 21 Centers for Independent Living.

The Non-Medicaid Eligible (NME) program began in 1985. This program enables consumers with physical disabilities who are "employed or ready for employment" to maintain or seek employment by utilizing personal-care services through the program. It is funded through general revenue appropriated by the state legislature. This program served as the model for the development of the Medicaid State Plan (MSP) and the Independent Living Waiver (ILW) Programs.

The Medicaid State Plan (MSP) program began in 1993. This program targets the Medicaid-eligible population with physical disabilities. Eligible consumers may access personal care services up to a monthly maximum of \$2,295. The MSP program is funded through a combination of federal and state funds.

The Independent Living Waiver (ILW) program started on January 1, 2000. This program targets people who are eligible for Medicaid who have physical or cognitive disabilities, and who require either personal-care services above the MSP maximum of \$2,295; specialized medical equipment and supplies; environmental accessibility adaptations; or case management.

Personal Assistance Services (PAS) Program Statistics September 30, 2000			
	NME Program	MSP Program	IL Waiver Program
Number of Consumers	188	490	470

*33 PAS consumers to exit nursing homes (since 12/99)

Transition Services

The Missouri Division of Vocational Rehabilitation continues to place a high priority on improving and expanding transition services for students with disabilities. During FY00, the division coordinated staff-development activities and developed transition-related resources as follows:

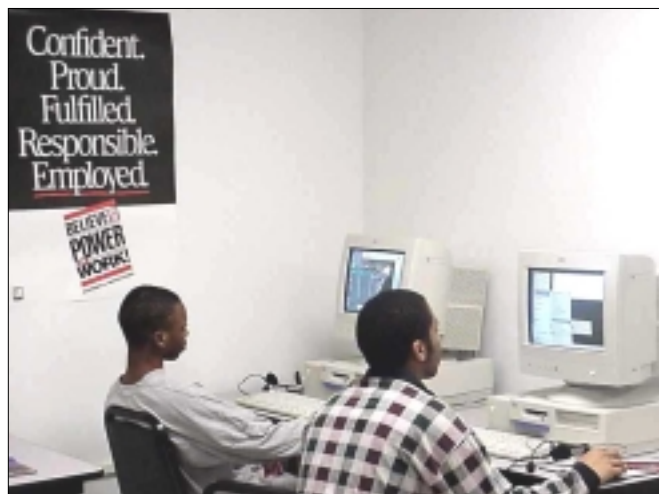
- The Transition team, which is composed of division staff and special education personnel, met quarterly to develop four main goals outlined by the assistant commissioner:

- Develop strategies to increase the overall success rates for students with disabilities participating in the cooperative work experience program.

- Develop strategies to increase overall participation of students with disabilities in the cooperative work experience program.

- Develop methods to measure student participation in all transition services.

- Develop strategies for decreasing the dropout rate for students with disabilities in Missouri's high schools.



Students in the Transition School to Work program at Missouri Goodwill Industries in St. Louis.

- Both vocational rehabilitation and special education are working together in the final year of the Missouri Transition Alliance Partnership Project (MOTAP) grant. This grant focuses on enhancing transition from school to work for students with disabilities and assures that comprehensive services (both employment and independent-living skills) are accessed through interagency, community and consumer collaboration.

- In the Spring of 2000, a "Fundamentals of Transition" manual and two professional development guide books were developed. These manuals serve as a tool to assist educators, rehabilitation professionals, students, families, and other community stakeholders in the transition process. The manuals are the result of a collaborative effort with many different agencies, including the Missouri Parents Act (MPACT), which is sponsored by the MOTAP Project and funded through a transition systems change grant awarded to DESE; the Division of Special Education and the Division of Vocational Rehabilitation.

- During the Spring and Summer of 2000, the Transition team finalized content and started the production of a transition video entitled, "Transition Services: Making a Positive Difference," which targets students with disabilities and their families, schools and other professionals. This project was also a partnership funded by vocational rehabilitation, the MOTAP Project and Rehabilitation Services for the Blind.

During the Summer of 2000, the Transition Team also finalized the content of a transition services marketing packet entitled, "VR Transition Services: Making a Positive Difference for Students with Disabilities." The packet will allow vocational-rehabilitation counselors to share consistent, up-to-date information with students, parents, teachers and other professionals across the state regarding VR services for students with disabilities.

Transition Services

The packet includes a power-point presentation, overhead transparencies, brochures, a copy of the COOP Agreement and the transition video.

In addition to these activities, the division is proud to announce an increase in the number of schools that participate in the Cooperative Work Experience Program (COOP). The number of school districts increased from 309 in FY99 to 328 in FY00. The number of students with disabilities participating in these COOP programs also increased from 3,183 students in FY99 to 3,656 students in FY00. The program's success rate (the rate of students who entered the program, received services and obtained employment) for FY00 is 72 percent.



Marirose Jacobsmeyer, a former student in the Transition School to Work Program, seen here in a job-readiness classroom at Missouri Goodwill Industries in St. Louis.

Integrated Community Rehabilitation Programs

The division continues to provide greater access to community rehabilitation services throughout Missouri. To assist in this goal, the division appointed a team comprised of agency staff, as well as executives from the Community Rehabilitation Programs (CRPs) to work on the following issues:

- To formulate and recommend strategies for streamlining services for persons referred to CRPs
- To formulate and recommend strategies for improving local access to the core services provided by Community Rehabilitation Program providers
- To formulate and recommend outcome-based funding strategies

The division continues to fund approximately 5,766 individuals in CRPs with a variety of services. The average daily attendance at the CRPs during FY00 was 714 people. It should be noted that the division always purchases services from local, nationally accredited, non-profit CRPs and has never owned or operated any of the programs.

Greater access to community-based services also continues to be a division priority. As a result of this focus, all new programs initiated by CRPs emphasize community integration.

A complete listing of all division-approved CRPs can be found on pages 44-46.

Improved Availability for Supported Employment

The division provides supported employment services to a diverse population of consumers, as indicated by Figures 5-7. Supported employment is defined as competitive work in an integrated work setting with ongoing support services for individuals with the most significant disabilities.

Figure 8 (page 20) shows the number of individuals served and employed during FY00, as well as other pertinent statistics relating to supported employment services.

This illustration shows an overall increase in the number of individuals served and the number of service providers during the last five years. The division is also pleased that the number of individuals entering into competitive employment outcomes from supported employment has increased, along with the respective-average hourly wage.

Mental Illness Focus

An area of emphasis for the division continues to be increasing supported employment services for persons with mental illness. The division is now in the third year of providing 15 supported employment establishment grants to develop services for persons with significant and persistent mental illness. During the past two years, there has been a significant increase from 18 to 28 percent in the number of those served with mental illness as compared to the total numbers served in supported employment.

Other Supported Employment Statistics

The division places an emphasis on the development of natural support systems for consumers who participate in supported employment. This reduces the costs associated with supported employment and job coaching. Figure 8 shows the average costs of services, hourly wages and other statistics for supported employment. Costs of job coaching services continue to decline from \$4,745 per individual in FY99 to \$4,691 in FY00.

Customer Satisfaction

As noted on the chart on page 31 of this report, 98 percent of the individuals who participated in supported employment and who responded to the satisfaction survey felt that the division treated them with respect. Ninety-six percent had a good experience working with division staff.

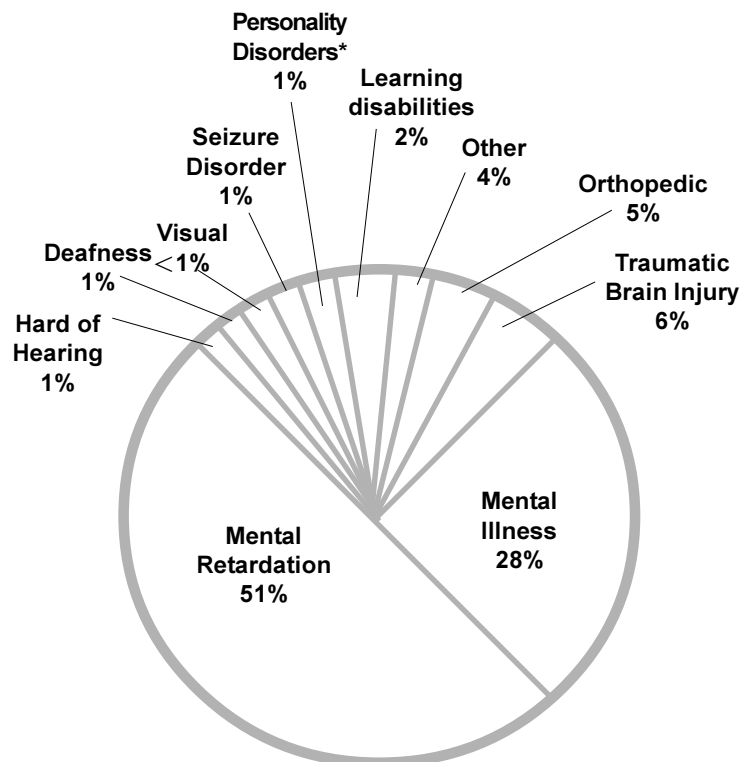


Figure 5

*Category the Rehabilitation Services Administration defines as "character disorders."

Improved Availability for Supported Employment

Supported Employment Race and Gender of those Served

Race

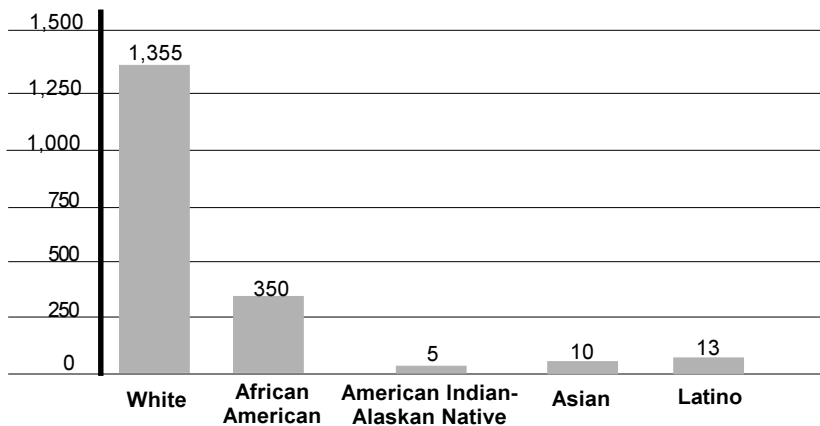


Figure 6

Gender

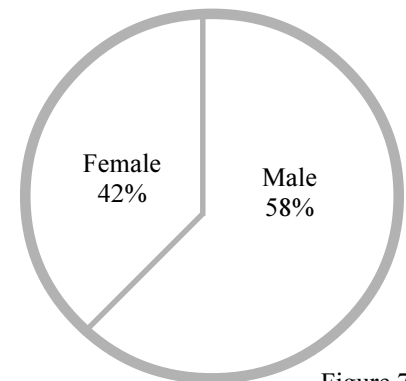


Figure 7

Other Supported Employment Statistics

SESP's: Total Participants

(Consumers with successful employment outcomes from FY96-FY00)

Fiscal Year	# of SE Providers	Served	Average Daily Attendance
FY96	79	1,686	491
FY97*	90	1,337	517
FY98	91	1,513	629
FY99	91	1,754	742
FY00	88	2,194	858

Competitive Employment Outcomes

Average Hourly Wages

Fiscal Year	Competitive Employment Outcomes	Average Hourly Wages
FY96	464	\$4.36
FY97*	396	\$4.83
FY98	442	\$5.26
FY99	467	\$5.53
FY00	477	\$5.93

*FY97 amount reflects a change in federal regulations, resulting in an 11-month year.

Figure 8

Supported Employment: Competitively Employed Statistics FY00

Average cost of job coaching services	\$4,691
Average hourly wage	\$5.93
Average hours per week worked	24

Other SE Statistics for FY00

Success rate	80 percent
Unsuccessful closures after services rendered	133
Successful rehabilitants employed in Sheltered Workshops after receiving SE services	70

Figure 9

Innovation and Expansion Grants

The Division of Vocational Rehabilitation is developing ways to improve its method of delivering services. One strategy to improve delivering services has been to provide innovation and expansion grants to three approved Community Rehabilitation Programs (CRP) that provide Comprehensive Rehabilitation Services (CRS). The grants will be effective from April 1, 2000 through March 31, 2002. Grant recipients are Advent Enterprises Inc., Lakes Country Rehabilitation Center and Metropolitan Employment and Rehabilitation Service (MERS). The goal in providing the grants is to build a more effective partnership with the CRPs, One-Stop Career Centers and the Temporary Assistance for Needy Families (TANF) program. Expected outcomes include, at a minimum:

- a reduction in the time it takes to determine eligibility for services
- an increase in competitive placements
- an improved success rate of TANF recipients

Grant recipients will demonstrate the following with measurable results:

- linking activities and services within vocational rehabilitation, the CRPs, One-Stop Centers and TANF
- proactively responding to the increase of people with disabilities who receive TANF
- cooperating with local community partnerships
- minimizing service delivery duplication
- enhancing opportunities for informed consumer choice
- interagency sharing of electronic data and records

The agency has always sought to improve delivering its services. However, it has become a major focus in light of recent changes during the past decade: The Rehabilitation Amendments of 1998, which emphasize increased consumer decision making and participation through informed choice; the Workforce Investment Act of 1998, which places a strong emphasis on linking employment and training services into One-Stop Career Centers; and the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (Temporary Assistance for Needy Families).

Innovation and Expansion Grant Totals

Advent Enterprises Inc.	\$110,225.70
Lakes Country Rehabilitation Center	\$91,318.00
MERS	\$96,885.94
Total	\$298,429.64

Technology Services

A major development for vocational rehabilitation under Technology Services is the creation of a new case management system called the Missouri Rehabilitation Information System, or MoRIS. Four years under development, the new system makes accessing and processing cases easier for vocational rehabilitation staff. In order to process information, MoRIS contains three sections: customer, case and financial information. One of the biggest advantages of MoRIS is that all information in a case file can be accessed by both the district and central office and the case can be tracked as it moves through the system. (A case file is a file that has information about a person's vocational rehabilitation program.) MoRIS also makes processing invoices and vendor checks faster, with a turnaround time of three to four days. Other time-saving measures are: one check per vendor with detailed information, reduced mail and check stuffing costs. Some future advantages of MoRIS will be a paperless system, automatic reminders, to do check lists, access to all cases from a desktop computer and the ability to work out of the office.

Assistive Technology

In FY00, the division provided a variety of assistive technology services, devices and equipment to 1,765 individuals for a total cost of \$2,479,313.

Assistive devices are purchased by the division to assist consumers with increasing, maintaining or improving functional capabilities. These may be commercially purchased or modified/customized by a specialist in technology. The devices may be as simple as a modified door handle or as sophisticated as a voice-controlled computer system. Other types of assistive devices the division purchased include: prosthetic and orthotic equipment, hearing aids, eyeglasses, wheelchairs and other powered-mobility equipment, walkers, braces, crutches, computer equipment (e.g. adaptive keyboards, voice-activated controls and specialized software), vehicle modifications and home modifications.

Assistive technology services include: evaluation design, customization, adaptation, maintenance, repair, therapy, training or technical training that assists an individual with a disability in the use of an assistive technology device.



Part of the Transition counselors training includes learning about assistive technology devices. Here, they learn about some devices at the Adaptive Computing Technology Center at the University of Missouri-Columbia.

Assistive Technology

The Adaptive Telephone Equipment Program, which was implemented by the Missouri General Assembly, has become an excellent resource for division counselors. This program provides the adaptive telephone devices for persons who are unable to use traditional telephones. The program has saved the division significant costs of purchasing these services. The program primarily serves persons who are deaf or hard of hearing, but has been expanded to include persons with visual and cognitive impairments. In June 2000, the legislature voted to expand this program to include adaptive equipment that would allow people to access the internet.

Within the seven regions of Missouri, the division has counselors who specialize in information technology. These specialists serve as consultants for other division staff and consumers regarding:

- the Americans with Disabilities Act and assistive technology
 - the availability of assistive technology services for students in secondary education programs
 - the availability of services/vendors in particular regions
 - the Missouri Assistive Technology Project and the regional demonstration centers funded by the Project.
- Current regional demonstration centers are located in Centers for Independent Living (CILs)* in Cape Girardeau, Springfield, Columbia, Kansas City and Kirksville.

In April 2000, the Missouri Assistive Technology Project hosted the statewide “Power Up” conference, which was open to providers, consumers and division staff. All of the division’s technology information specialists attended, as well as a number of providers and exhibitors. The conference was successful in providing consumers and professionals with an opportunity to view state-of-the-art technology and equipment.

* See pages 42-43 for the CIL listing.

Underserved Populations and Workplace Diversity

One of the top priorities for the council and the division continues to be reducing the overall number of people who do not complete the VR program, and reducing the unsuccessful outcomes for traditionally underserved populations (i.e. primarily African American and Hispanic consumers). Figure 10 reflects the closure percentages in all categories for the past three years. This chart illustrates that African-American consumers continue to represent disproportionately higher rates of outcomes that are not successful. Although there has been a slight reduction in the “unsuccessful” and “closed before services” categories, the division remains committed to improving employment outcomes and reducing the drop out rate of individuals from underserved populations.

For example, the division is initiating a pilot project that is designed to retain individuals at risk of leaving vocational rehabilitation services. Retention counselors will work with these individuals to remove barriers to services and employment. The one-year project will begin in January 2001.

Underserved Populations Team

To work on this issue, the assistant commissioner appointed a diverse group of staff and consumers to serve on the Underserved Populations Team. This team has worked to develop strategies for:

- * Increasing the numbers of underserved populations using VR services;
- * Reducing the disproportionate numbers of underserved populations dropping out of VR services;
- * Improving the rate and quality of employment outcomes for underserved populations;
- * Analyzing and recommending ways to improve staff recruitment, hiring, training and retention of culturally diverse individuals/employees; and
- * Distributing information to underserved populations to have a positive effect on the above charges.



Underserved Populations team members Barbara Gahagan, (from rear left) and Dorothy Houston talk to a student at a recruitment fair in Jefferson City, Mo.

This team meets four times per year to develop strategies to reduce the dropout percentages and unsuccessful outcomes.

Figures 12 and 13 will show the percentages of seven different occupational categories for individuals who obtained successful employment outcomes. The two graphs include both African-American consumers, as compared to all successful outcomes and all remaining consumers as compared to the total number of successful outcomes.

Underserved Populations and Workplace Diversity

Status and Closures by Race (FY00 compared to FY98 and FY99)

Status	Caucasian			African American			Other		
Services through closure	81%	81%	81%	17%	17%	17%	1%	2%	2%
Not eligible for services	81%	78%	76%	17%	19%	19%	1%	3%	5%
Closed after eligibility, before services	76%	75%	77%	24%	24%	14%	>1%	1%	1%
Closed unsuccessful, after services	79%	80%	83%	20%	20%	16%	>1%	0%	1%
Successful rehabilitants	86%	86%	85%	14%	13%	14%	>1%	1%	1%
	FY98	FY99	FY00	FY98	FY99	FY00	FY98	FY99	FY00

Figure 10

Employee Diversity FY00	
Employees with disabilities	
Counselors	19%
District and Assistant Supervisors	17%
Administrators	14%
Total professional staff	18%
Support staff	7%
Minority employees	
Counselors	13%
African Americans	10%
Other	2%
District and Assistant Supervisors	17%
Administrators	3%
Total professional staff	12%
Support staff	13%
African Americans	13%
Other	.9%
Employees by Gender	
Counselors	
Male	30%
Female	70%
District and Assistant Supervisors	
Male	72%
Female	28%
Administrators	
Male	48%
Female	52%
Total professional staff	
Male	38%
Female	62%
Support staff	
Male	6%
Female	94%
Other	
Male	24%
Female	76%

Occupation by Race FY00

African Americans

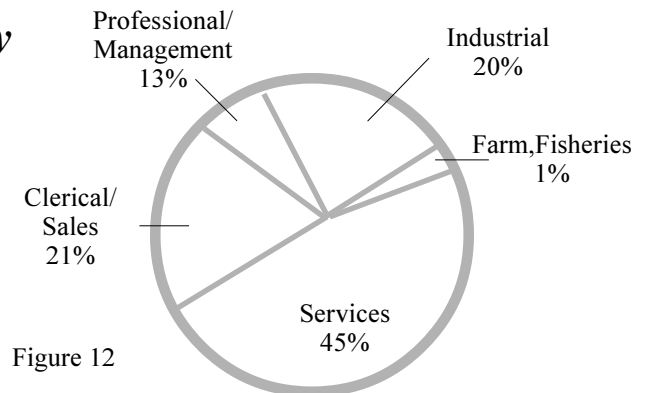


Figure 12

Occupation by Race FY00

All Others

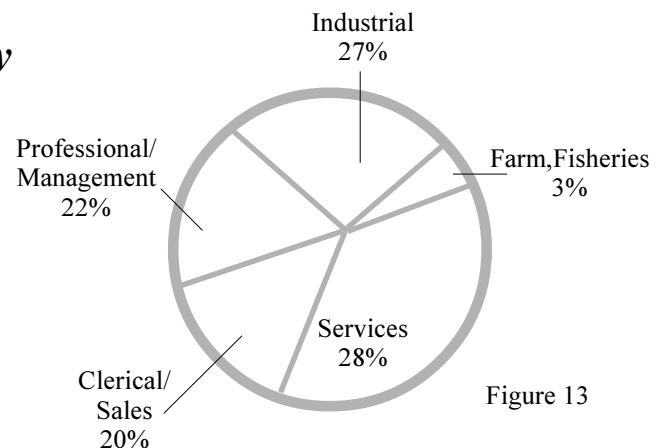


Figure 13

Figure 11

Underserved Populations and Workplace Diversity

Diversity in the workplace

The division continues to work hard to recruit, hire and maintain a diverse workforce. Figure 11 shows the specific categories of division employees (as of September 30, 2000). These percentages represent an increase in nearly all job categories of employees of diverse backgrounds from last year.

The division has an extensive plan to recruit individuals with culturally diverse backgrounds. All job openings are listed with the division and “Missouri Works” web pages, and nearly all vacancies are advertised in local newspapers as well as traditional African American and Hispanic newspapers. All division counselor vacancy notices are now sent to various Historically Black Colleges and Universities (HBCU’s) such as Lincoln University-Jefferson City, Mo.; Southern University-Baton Rouge, La.; Fort Valley State College-Fort Valley, Ga.; and Mississippi State-Jackson, Miss. The division sent a recruiter to HBCU’s in Mississippi, Louisiana and Georgia in 1999 to recruit and interview students from diverse backgrounds. In addition, contacts have been made to all colleges in Missouri that have a high population of minority students. Division staff became “ambassadors” to these colleges in order to contact and recruit students, and participate in college career fairs. The team also has



St. Charles Supervisor Otis Pitts consults with counselor Bernadette Kerr about a consumer.

been instrumental in recruitment activities, which included the development of a recruitment brochure for career fairs.



St. Louis North Supervisor Sam Townsend, at right, talks to an interested applicant at a recruitment fair in St. Louis.

The division also strives to recruit individuals with disabilities. All district supervisors and counselors receive job vacancy notices. Many of the individuals referred by staff are interviewed and hired or participate in field experiences and internships sponsored by the division. At the time of this report, approximately 19 percent of the counselor positions are persons with disabilities.

Underserved Populations and Workplace Diversity

Consumer Satisfaction

The division's consumer satisfaction survey (page 31) illustrates that 96 percent of African-American consumers felt that they were treated with respect. Other results showed that 93 percent of the African Americans responding to the survey said that the division helped them obtain employment and 96 percent felt they had a good experience with the division.

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Consumer Satisfaction

The council's Program Evaluation Committee surveyed and monitored consumer satisfaction during FY00. A prepaid-postage card with a quick, eight question survey was sent to all eligible consumers immediately after their cases were closed. At the time of this report, the return response rate for individuals who received services was 22 percent. (See Chart 1 on page 31) The return rate for individuals surveyed who never received services was 6 percent. (See Chart 2 on page 32)

Survey results continue to be positive. For example, of the individuals surveyed who received services, 98 percent felt that they were treated with respect and 96 percent indicated that they had a positive experience with VR. All of the results are categorized in groups such as state-wide totals, disabilities, gender, race, etc. Separate survey results are listed for those who received services and for those who did not receive services and dropped from VR services.

Please mark X in the box that you think is appropriate for each statement below. Thank you for taking time to fill out and return this survey.

Survey Number:	Check if completed by family member. <input type="checkbox"/>	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree
1. The VR staff treated me with respect and courtesy.					
2. Overall, my VR services were provided in a timely manner.					
3. My counselor helped me to understand my disability and how it might affect my future work.					
4. I was involved in making choices about my goals and services.					
5. My experience with VR was good and I would recommend it to others.					
6. VR policies were fair.					
7. VR services have helped or will help me get a job.					
8. (Optional) How could VR have served me better?					

5. My experience with VR was good and I would recommend it to others.

6. VR policies were fair.

7. I'm not using VR services because:*

8. (Optional) How could VR have served me better?

Consumer Satisfaction

In addition to the consumer-survey card, the division gathers input from consumers through two additional questionnaire cards. Fashioned after the original consumer-survey postcards (samples 1 and 2, shown on pages 29 and 30), these cards reach out to consumers involved with Centers for Independent Living* and Division Impartial Hearings. The CIL card (not shown) tracks how consumers felt they were helped by the centers.

The Impartial Hearing postcard (sample 3, shown below) is sent to individuals who have participated in an appeal (impartial hearing) regarding rehabilitation services. This particular card evaluates how fairly consumers felt they were treated by the hearing process and the Impartial Hearing Officer. Both this card and the CIL card were created in late 1998.

Survey Card Sample 3

(filled out by clients who
participated in an impartial hearing)

Please mark X in the box that you think is appropriate for each statement below. Thank you for taking time to fill out and return this survey.

Survey Number:	Check if completed by family member. <input type="checkbox"/>	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree
1. The Impartial Hearing Officer treated me with respect and courtesy.					
2. The Impartial Hearing Officer allowed me the opportunity to discuss my situation.					
3. As needed, other people were allowed to present in my behalf.					
4. As needed, alternative modes of communication were provided (i.e. sign interpreter, Braille, large print).					
5. A decision was reached and you were notified in a timely manner.					
6. The hearing was conducted in a fair and impartial manner.					
7. How could the Impartial Hearing Officer serve you better?					

**See page 42-43 for more information about Centers for Independent Living.*

Consumer Satisfaction

Consumer Satisfaction Survey Results

(specific group responses to survey cards distributed during FY00)

*Indicates total responses for status 26 and 28 closures.

Treated me with respect		Received timely services		Helped understand disability		Involved in choices		Experience was good		VR policies fair		Helped me get a job	
Agree	Disagree	Agree	Disagree	Agree	Disagree	Agree	Disagree	Agree	Disagree	Agree	Disagree	Agree	Disagree

Statewide total of all responses (percentage is the number divided by the total number of who agreed and disagreed)	98%	2%	96%	4%	94%	6%	97%	3%	96%	4%	96%	4%	93%	7%
Persons with significant disabilities*	98%	2%	95%	5%	92%	8%	96%	4%	95%	5%	96%	4%	93%	7%
Successful employment outcomes (Status 26)	99%	1%	96%	4%	94%	6%	97%	3%	97%	3%	97%	3%	95%	5%
Unsuccessful closures after services (Status 28)	94%	6%	91%	9%	91%	9%	93%	7%	91%	9%	90%	10%	84%	16%
African Americans*	96%	4%	93%	7%	91%	9%	96%	4%	96%	4%	94%	6%	93%	7%
Males*	98%	2%	95%	5%	93%	7%	96%	4%	96%	4%	96%	4%	92%	8%
Females*	98%	2%	96%	4%	94%	6%	97%	3%	97%	3%	96%	4%	84%	16%
Supported employment employees*	98%	2%	97%	3%	91%	9%	97%	3%	96%	4%	97%	3%	95%	5%
Persons with mental retardation*	99%	1%	97%	3%	94%	6%	96%	4%	95%	5%	98%	2%	94%	6%
Persons with mental illness*	98%	2%	94%	6%	89%	11%	95%	5%	95%	5%	95%	5%	93%	7%
Persons with deafness/hearing impairment*	95%	5%	93%	7%	93%	7%	94%	6%	93%	7%	93%	7%	92%	8%
Persons with traumatic brain injury*	98%	2%	90%	10%	90%	10%	97%	3%	98%	2%	95%	5%	92%	8%
Persons with alcohol/drug dependency*	96%	4%	91%	9%	87%	13%	89%	11%	94%	6%	89%	11%	91%	9%
Persons with specific learning disabilities*	97%	3%	96%	4%	93%	7%	96%	4%	99%	1%	99%	1%	94%	6%
Persons with orthopedic impairments*	99%	1%	98%	2%	94%	6%	99%	1%	97%	3%	97%	3%	93%	7%

Consumer Satisfaction

Consumer Satisfaction Survey Results

(specific group responses to survey cards distributed during FY00)

*Indicates total responses for status 30 closures.

Treated me with respect		Received timely services		Helped understand disability		Involved in choices		Experience was good		VR polices fair	
Agree	Disagree	Agree	Disagree	Agree	Disagree	Agree	Disagree	Agree	Disagree	Agree	Disagree

Statewide total of all responses (percentage is the number divided by the total number of who agreed and disagreed)	93%	7%	89%	11%	82%	18%	87%	13%	88%	12%	89%	11%
Persons with significant disabilities*	93%	7%	89%	11%	82%	18%	88%	12%	89%	11%	90%	10%
African Americans*	93%	7%	89%	11%	82%	18%	87%	13%	88%	12%	89%	11%
Males*	90%	10%	83%	17%	75%	25%	83%	17%	83%	17%	89%	11%
Females*	93%	7%	89%	11%	84%	16%	87%	13%	89%	11%	87%	13%
Supported employment employees*	93%	7%	88%	12%	79%	21%	87%	13%	88%	12%	90%	10%
Persons with mental retardation*	100%	0%	50%	50%	50%	50%	100%	0%	100%	0%	100%	0%
Persons with mental illness*	88%	12%	86%	14%	74%	26%	85%	15%	86%	14%	87%	13%
Persons with deafness/hearing impairment*	80%	20%	82%	18%	73%	27%	91%	9%	82%	18%	75%	25%
Persons with traumatic brain injury*	100%	0%	100%	0%	91%	9%	91%	9%	95%	5%	95%	5%
Persons with alcohol/drug dependency*	70%	30%	60%	40%	60%	40%	60%	40%	73%	27%	60%	40%
Persons with specific learning disabilities*	83%	17%	71%	29%	69%	31%	72%	28%	72%	28%	79%	21%
Persons with orthopedic impairments*	100%	0%	96%	4%	92%	8%	97%	3%	96%	4%	97%	3%

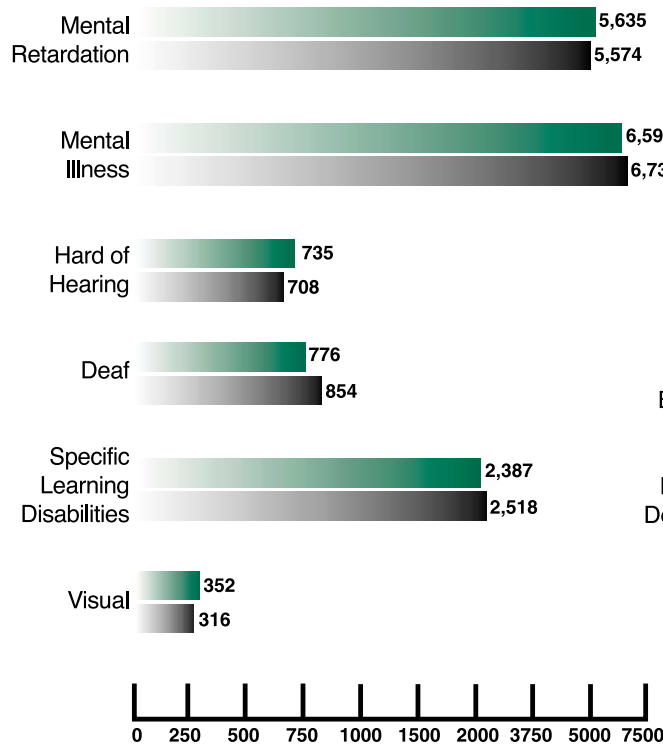
Disability Categories of Eligible Consumers

(Comparison of FY99 and FY00 consumers, including those currently being served)

FY99

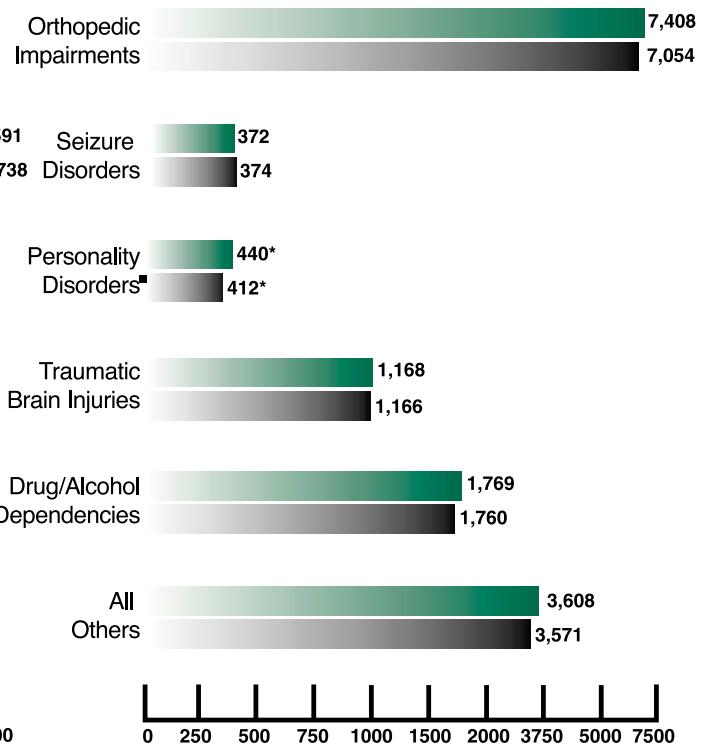
FY00

Types of Disability



Number of Consumers

Types of Disability



Number of Consumers

■ Category the Rehabilitation Services Administration defines as "character disorders."

Disability Categories of Consumers with Successful Employment Outcomes

(Comparison of FY99 and FY00 consumers)

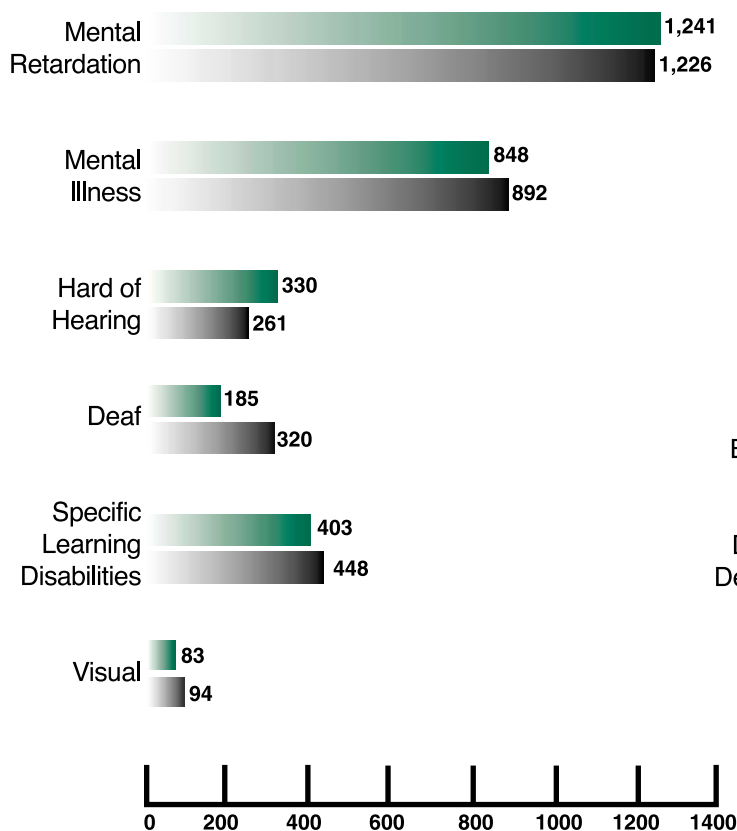


FY99



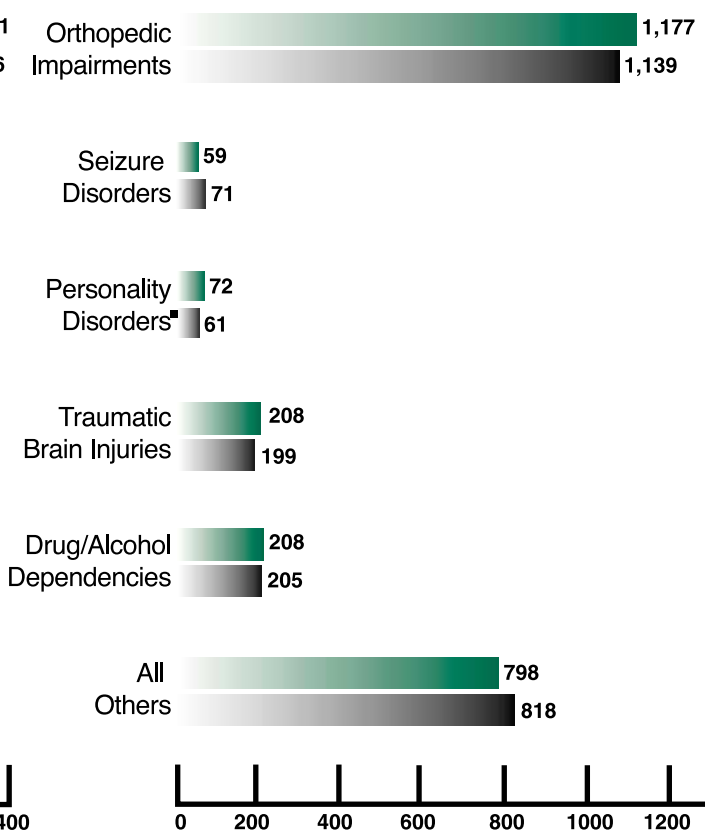
FY00

Types of Disability



Number of Consumers

Types of Disability



Number of Consumers

■ Category the Rehabilitation Services Administration defines as "character disorders."

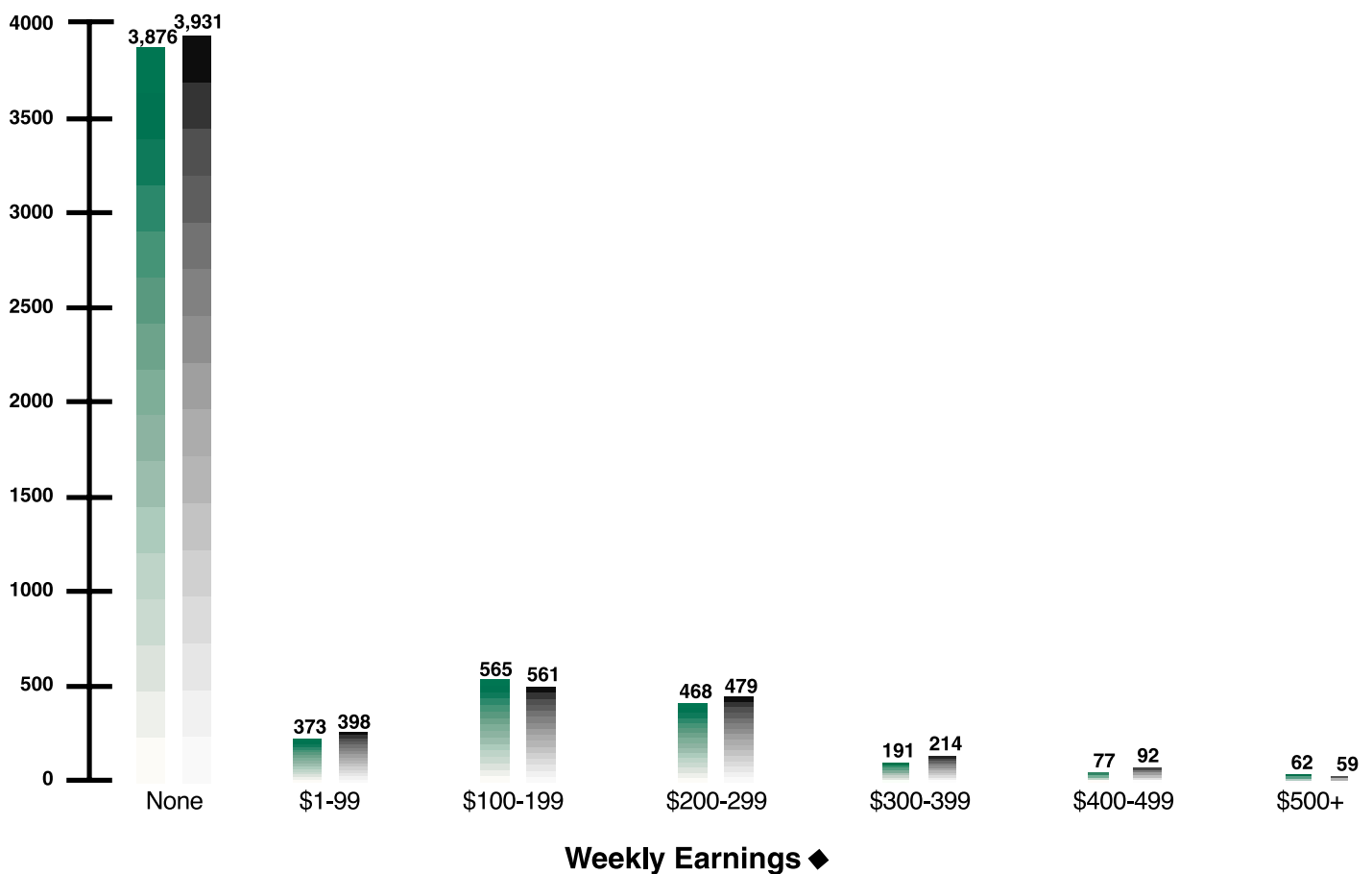
Weekly Earnings at Referral of Consumers with Successful Employment Outcomes

(Comparison of FY99 and FY00 Consumers)

FY99

FY00

Number of Consumers



◆ Consumers are not required to reveal income sources at time of referral for VR services.

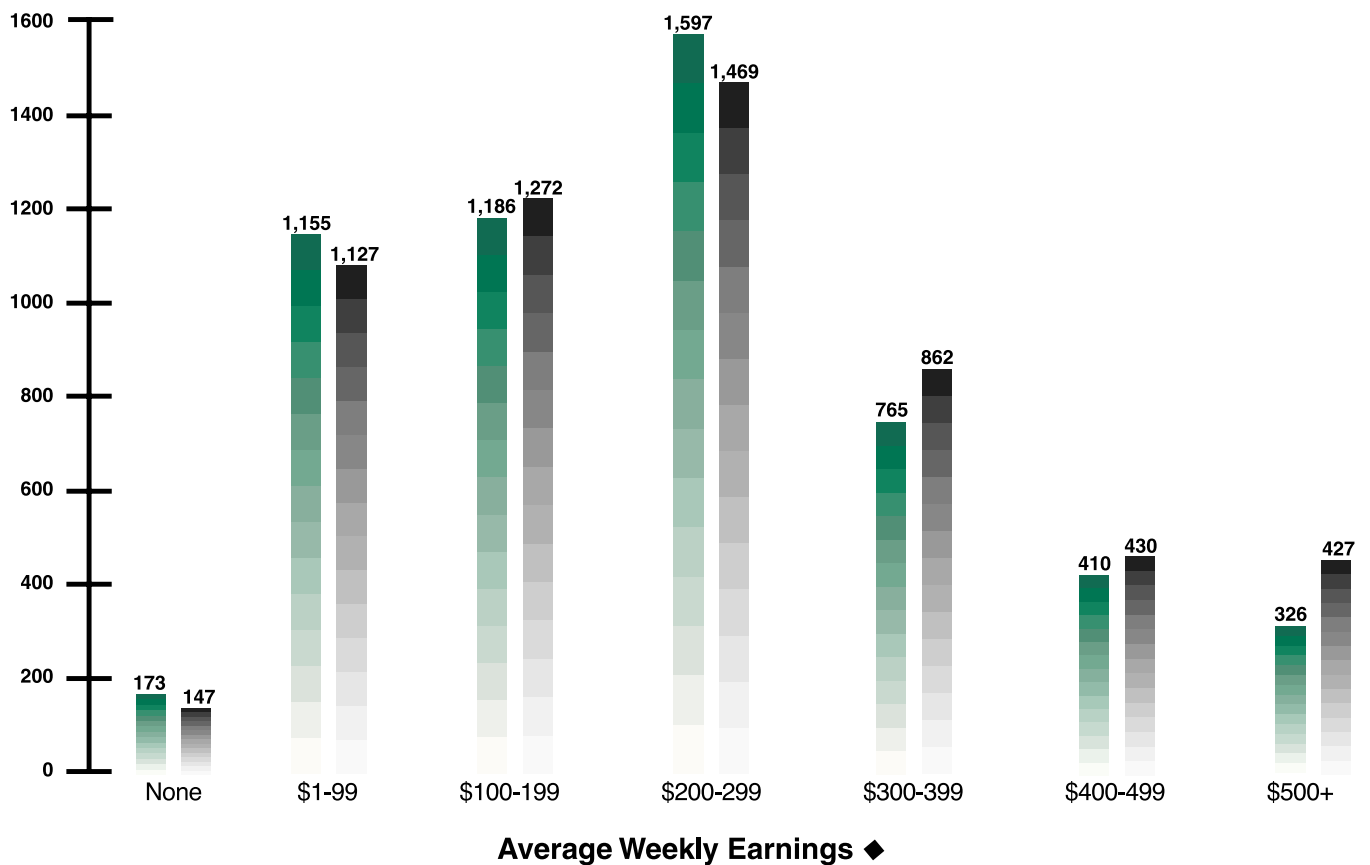
Weekly Earnings at Closure of Consumers with Successful Employment Outcomes

(Comparison of FY99 and FY00 Consumers)

FY99

FY00

Number of Consumers



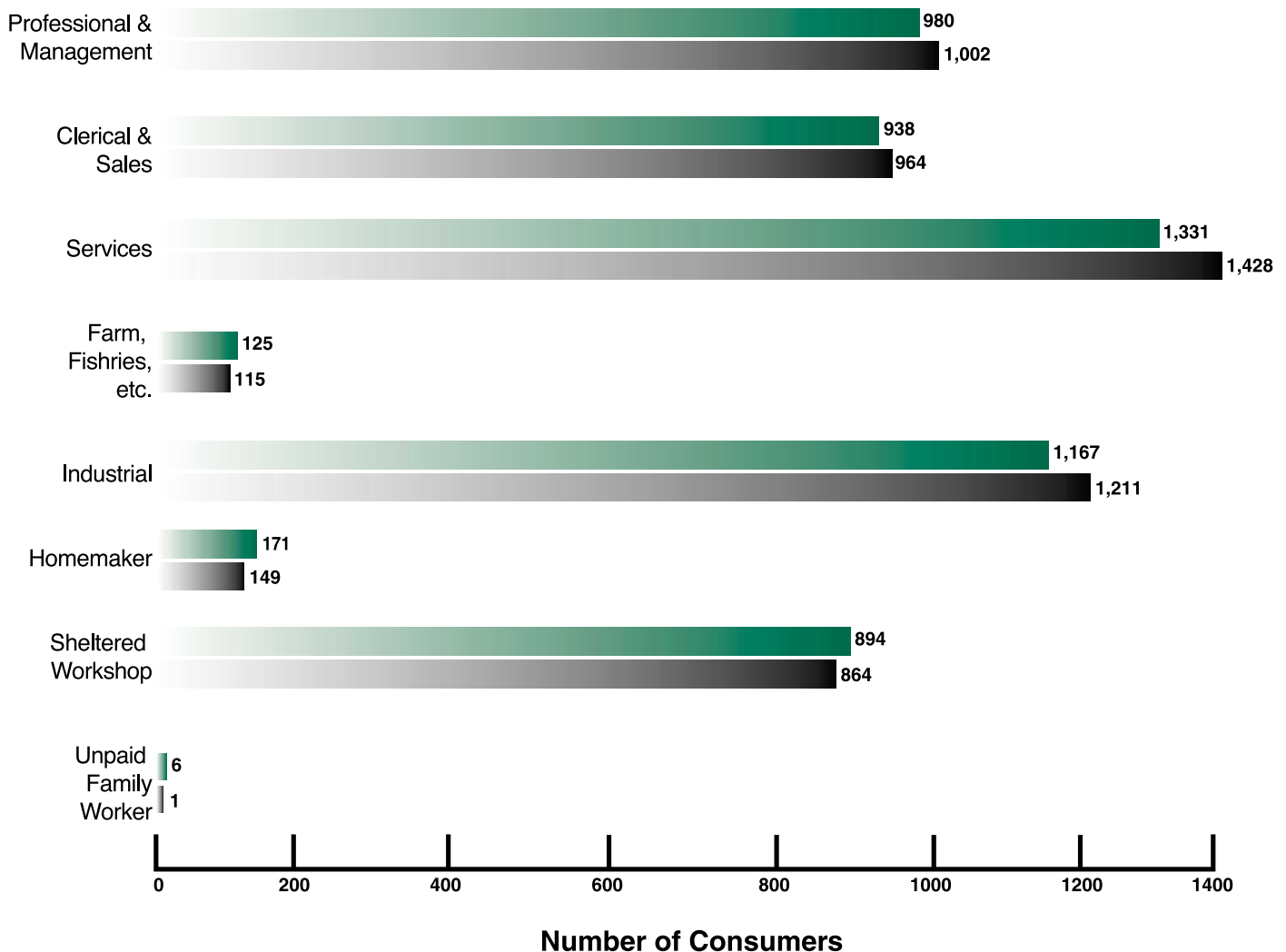
◆ Excludes Sheltered Workshop consumers.

Occupations of Consumers with Successful Employment Outcomes

(Comparison of FY99 and FY00 Consumers)



Types of Occupations

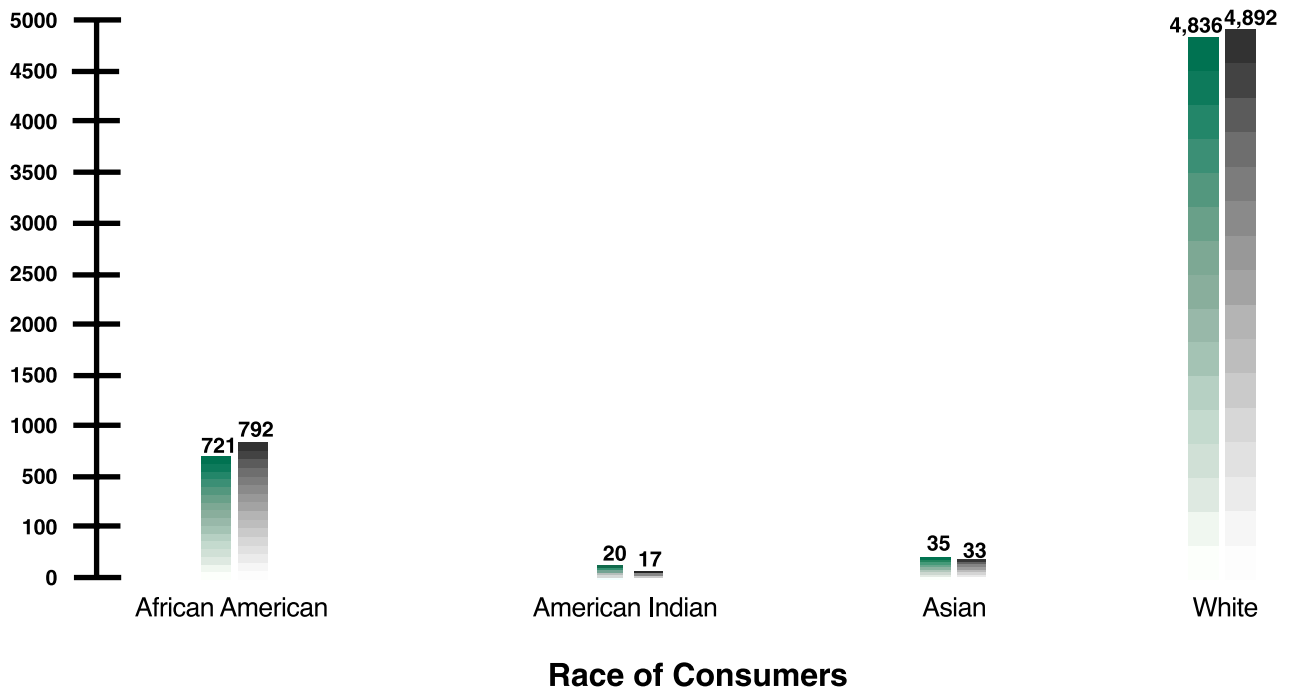


Race of Consumers with Successful Employment Outcomes

(Comparison of FY99 and FY00 Consumers)



Number of Consumers



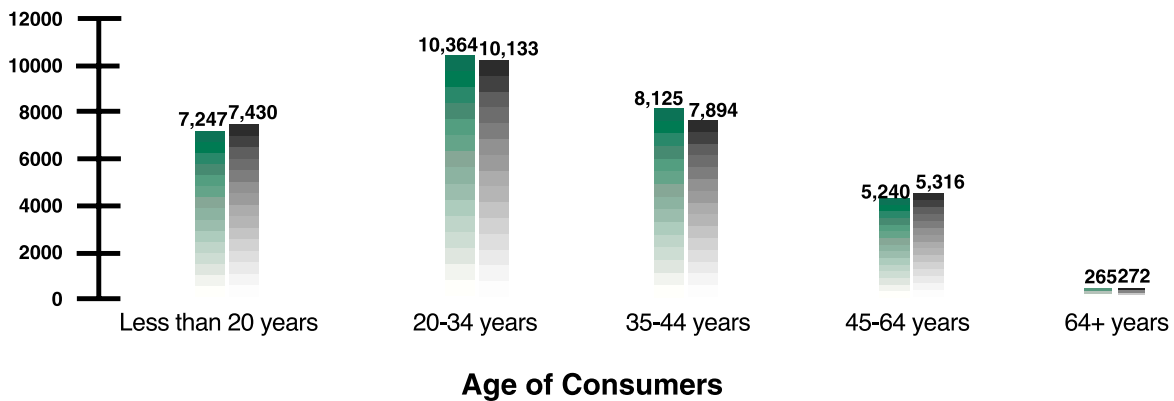
Age and Gender of Eligible Consumers

(Comparison of FY99 and FY00 consumers, including those currently being served)

FY99

FY00

Number of Consumers

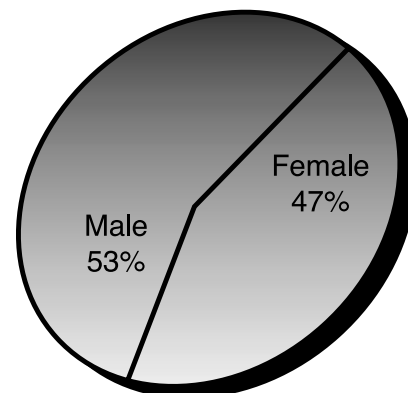
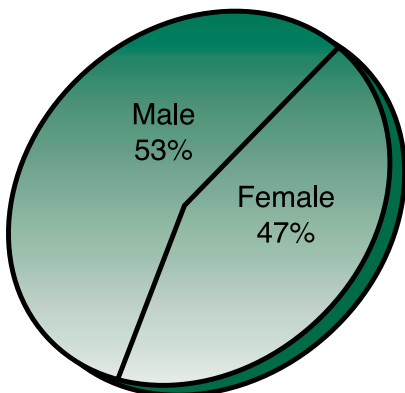


Gender of those Served

(Comparison of FY99 and FY00)

FY99

FY00

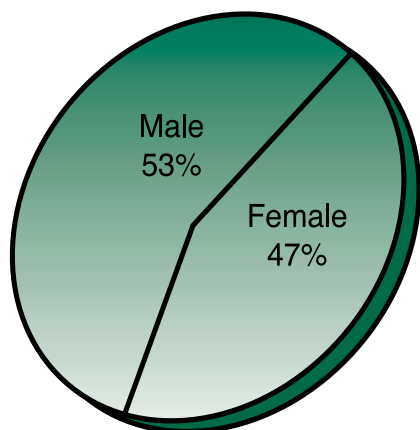


Age and Gender of Consumers with Successful Employment Outcomes

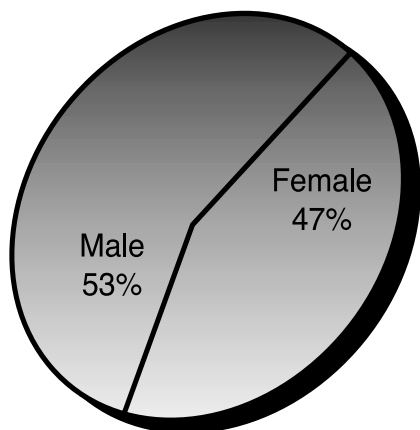
(Comparison of FY99 and FY00 Consumers)

Gender

FY99



FY00



FY99
FY00

Age of Consumers

Less than
20 years

424
491

20-34
years

2,221
2,259

35-44
years

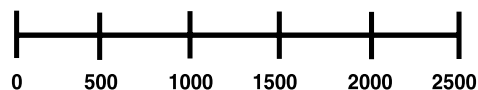
1,525
1,449

45-64
years

1,305
1,372

More than
64 years

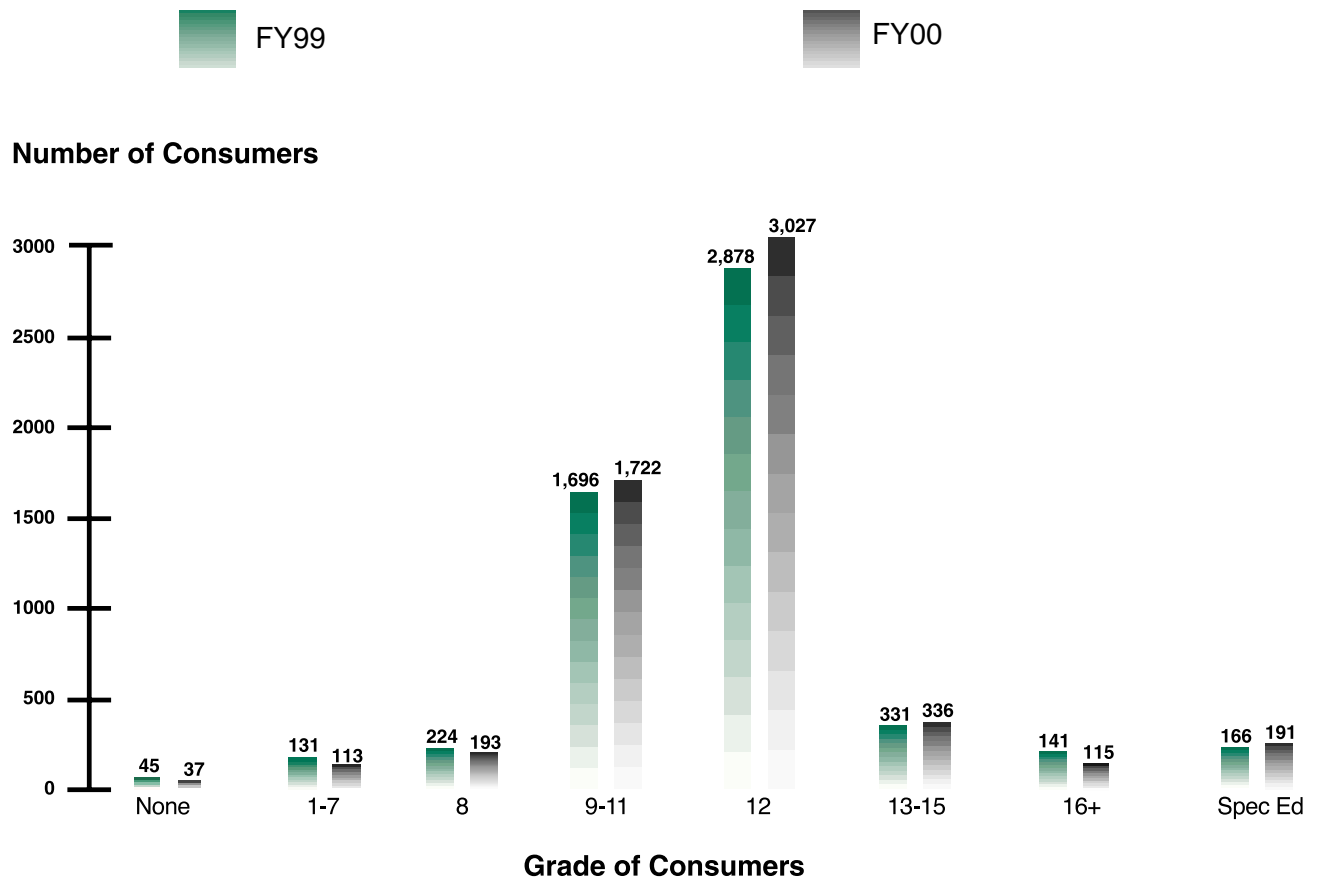
137
163



Number of Consumers

Education Level at Referral of Consumers with Successful Employment Outcomes

(Comparison of FY99 and FY00 Consumers)



Centers for Independent Living

Access II, Independent Living Center

1210 S. Main
Gallatin, Mo. 64640
Gary Maddox, executive director
Phone: (660) 663-2423; TTY: (660) 663-2663; Fax: (660) 663-2517
Email: access@ccp.com
Web site: www.ccp.com/~access

Bootheel Area Independent Living Services

1111 Rear Independence, Ste. B & C
P. O. Box 326
Kennett, Mo. 63857
Kelly Barfoot, executive director
Phone: (573) 888-0002
(Voice and TTY); Fax: (573) 888-0708
Email: bails@sheltonbbs.com

Delta Center for Independent Living

5933 Highway 94 S., Ste. 107
St. Charles, Mo. 63304
Nancy Murphy, executive director
Phone: (636) 926-8761 (For voice and TTY)
Fax: (636) 447-0341
Email: delta@mail.win.org

Disability Resource Association

420B S. Truman Blvd.
Crystal City, Mo. 63019
Craig Henning, executive director
Phone: (636) 931-7696; TTY (636) 937-9019; Fax: (636) 937-9016
Email: dra@jcn1.com

Disabled Citizens Alliance for Independence

P. O. Box 675
Viburnum, Mo. 65566
Rich Blakley, executive director
Phone: (573) 244-3315 (Voice and TTY); Fax: (573) 244-5609
Email: blake@misn.com

Independent Living Center of Southeast Missouri

809 West Pine
Poplar Bluff, Mo. 63901
James Alexander, executive director

Phone: (573) 686-2333 (Voice and TTY); Fax: (573) 686-0733
Email: ilc@pbmo.net

Independent Living Resource Center

3620 W. Truman Blvd., Ste. D
Jefferson City, Mo. 65109-6125
Frank Nease, executive director
Phone: (573) 556-0400 (Voice and TTY); Fax: (573) 556-0402
Email: ilc@pbmo.net

L.I.F.E. Center for Independent Living

1109 Ste. Genevieve
Farmington, Mo. 63640
Tim Azinger, executive director
Phone: (573) 756-4314; TTY: (573) 756-3507; Fax: 573-756-3507
Email: lifec@i1.net

Midland Empire Resources for Independent Living

3715 Beck Road, Bldg. D, Ste. B
St Joseph, Mo. 64506
Debbie Merritt, executive director
Phone: (816) 279-8558; TTY: (816) 279-4943; Fax: (816) 279-1550
Email: meril@ccp.com
Web site: <http://www.meril.org>

Northeast Independent Living Services

109 Virginia, Ste. 560
Hannibal, Mo. 63401
Michelle Green, executive director
Phone: (573) 221-8282 (Voice and TTY); Fax: (573) 221-9445
Email: neils@nemonet.com
Web site: <http://cueball.nemonet.com/neils/>

On My Own, Inc

3102 Industrial Parkway
Nevada, Mo. 64772
Jack Brock, executive director
Phone: (417) 667-7007
Fax: (417) 667-6262
Email: onmyown@ipa.net

Ozark Independent Living

1598 Imperial Center, Ste. 2011
West Plains, Mo. 65775-1855
Cindy Moore, executive director
Phone: (417) 257-0038; TTY: 888-440-7500; Fax: (417) 257-2380
Email: ozark@townsq.com
Web site: <http://users.townsq.com/ozark/>

Paraquad Inc.

311 N. Lindbergh Blvd.
St Louis, Mo. 63141
Max Starkloff, president
Phone: (314) 567-1558; TTY: 567-5552; Fax: 314-567-1559
Email: paraquad@paraquad.org
Web site: <http://www.paraquad.org>

Rural Advocates for Independent Living

715 S. Baltimore
Kirksville, Mo. 63501
Jack Lambrecht, executive director
Phone: (660) 627-7245; TTY: (660) 627-0614; Fax: (660) 627-0525
Email: ritt@kvmo.net

SEMO Alliance for Disability Independence Inc.

121 S. Broadview Plaza, Ste. 12
Cape Girardeau, Mo. 63703-5702
Miki Gudermuth, executive director
Phone: (573) 651-6464; TTY: (573) 651-6464; Fax: (573) 651-6565
Email: miki@mail.sadi.org

Services for Independent Living

1301 Vandiver Drive, Ste. Q
Columbia, Mo. 65202
Mark Stone, executive director
Phone: (573) 874-1646; TTY: (573) 874-4121; Fax: (573) 874-3564
Email: mstone@midamerica.net
Web site: <http://www.computerland.net/~sil>

Centers for Independent Living

Southwest Center for Independent Living

1856 E. Cinderella
Springfield, Mo. 65804
Ann Morris, executive director
Phone: (417) 886-1188; TTY: (417)
886-1188; Fax: (417) 886-3619
Email: scil@dialnet.net

The Independent Living Center Inc.

2650 E. 32nd, Ste. 102
Joplin, Mo. 64804
Leatta Workman, executive director
Phone: (417) 659-8086; TTY: (417)
659-8086; Fax: (417) 659-8087
Email: ilcjoplin@janicf.com

The Whole Person Inc.

301 E. Armour Blvd., Ste. 430
Kansas City, Mo. 64111
David Robinson, executive director
Phone: (816) 561-0304; TTY: (816)
531-7749; Fax: (816) 753-8163
Email: DCRinKC@aol.com

Tri-County Center for Independent Living

1420 Highway 72 E.
Rolla, Mo. 65401
Victoria Evans-Heitzler, executive director
Phone: (573) 368-5933; TTY: (573)
368-5933; Fax: (573) 368-5991
Email: trici3@rollanet.org
Web site: www.rollanet.org/~trici2

Warrensburg Independent Living Services

123 E. Gay, Ste. S-2
Warrensburg, Mo. 64093
Robert Honan, executive director
Phone: (660) 422-7883; TTY: (660)
422-7894; Fax: (660) 422-7895
Email: wils@iland.net
Web site: www.w-ils.org

Community Rehabilitation Program Providers

Advent Enterprises Inc.

2116 Nelwood Drive
Columbia, Mo. 65202-3645
Russell Doumas, president
Greg Wingert, Vice President
Professional Services
Phone: (573) 474-8560
Fax: (573) 474-8575
Email: russelld@advent.org
Email: gregw@advent.org
Web site: www.advent.org

Jefferson City Satellite

204-D Metro Drive
Jefferson City, Mo. 65109
Lisa Lamons, Regional Manager
Phone: (573) 636-8186
Fax: (573) 636-8187
Email: lisal@advent.org
Web site: www.advent.org

Moberly Satellite

c/o Randolph County Health
Department
423 E. Logan, Room 104
Moberly, Mo. 65270
Becky Curry, regional team leader
Phone: (660) 263-4049
Fax: (660) 263-6353
Email: beckyc@advent.org
Web site: www.advent.org

Alternative Opportunities Inc.

AO EMPLOYMENT SERVICES
222 E. Water St.
Springfield, Mo. 65806
Bontiea Edgar, CEO
Phone: (417) 869-3003
Fax: (417) 869-1625
Email: bontiea.edgar@aoinc.org

South Central Satellite

305 E. Walnut, Ste. 100
Springfield, Mo. 65806
Kevin Rainwater, regional director
John Wiedemann, regional manager
Phone: (417) 832-9600
Fax: (417) 832-9696
Email: kevin.rainh2o@aoinc.org

Email: john.wiedemann@aoinc.org

Cape Girardeau Satellite

144 S. Ellis St.
Cape Girardeau, Mo. 63703
Remona Johnson, program manager
Phone: (573) 334-9344
Fax: (573) 334-0622
Email: remona.johnson@aoinc.org

Farmington Satellite

219 E. Columbia
Farmington, Mo. 63640
Galen Roberts, regional director
Pam Brooks, regional manager
Phone: (573) 756-0707
Fax: (573) 756-7766
Email: galen.roberts@aoinc.org
Email: pam.boooks@aoinc.org

Joplin Satellite

405 E. Fourth
Joplin, Mo. 64801
Jamie Gillmore/Rob Downey, managers
Phone: (417) 659-9911
Fax: (417) 624-3810
Email: jamie.gillmore@aoinc.org
Email: rob.downey@aoinc.org

Poplar Bluff Satellite

468 N. Main
Poplar Bluff, Mo. 63901
Barbara Tanner, manager
Phone: (573) 776-1941
Fax: (573) 776-7099
Email: barbara.tanner@aoinc.org

Sikeston Satellite

209 E. Center St.
Sikeston, Mo. 63801
Remona Johnson, manager
Phone: (573) 471-0332
Fax: (573) 472-3037
Email: remona.johnson@aoinc.org

Community Living Inc.

8 Westbury Drive, Ste. 100
St. Charles, Mo. 63301
Barb Griffith, executive director

Phone: (636) 946-3557

Fax: (636) 946-9347

Employment Services

1125-J Cave Springs Estates Drive
St. Peters, Mo. 63376
Shelley Cook, manager
Phone: (636) 936-1522 or
(636) 928-9545; Fax: (636) 946-9347

Developmental Services of Jefferson County Inc.

P.O. Box 97
Mapaville, Mo. 63065
Anthony Casey, Jr., executive director
Phone: (636) 937-1701 or (636) 931-
4222; Fax: (636) 937-2471
Email: jcch@jcn1.com

Adult Vocational Services

3581 Jeffco Blvd.
Arnold, Mo. 63010
Jonathan Becker, director
Phone: (636) 933-4900 (local)
Phone: (636) 464-8094; 464-0313 (St.
Louis line); Phone: (636) 464-4518
(placement); Fax: (636) 464-3648

Epilepsy Foundation of the St. Louis Region

7100 Oakland
St. Louis, Mo. 63117-1881
Darla Templeton, executive vice president
Phone: (314) 645-6969
Fax: (314) 645-1520
Email: epilepsy@tower1.stl-epil.org
Web site: stl-epil.org

The Helping Hand of Goodwill Industries

1817 Campbell St.
Kansas City, Mo. 64108-1794
Jo Parent, president
Dr. David J. Draper, director of
rehab services
Phone: (816) 842-7425; TTY: (816)
421-1232; Fax: (816) 842-7616
Email: kcgwvp@sound.net
Web site: www.mokangoodwill.org

Community Rehabilitation Program Providers

St. Joseph Satellite
200 South 8th St.
St. Joseph, Mo. 64501
Lori Cordonnier, manager
Phone: (816) 232-3108
Fax: (816) 232-4605

Independence Center
4380 West Pine Blvd.
St. Louis, Mo. 63108-2206
Robert Harvey, executive director
Phone: (314) 533-4380
Fax: (314) 531-7372
Email: bobh060941@aol.com

Midland House
8675 Olive
University City, Mo. 63132
Sharon Hamlin, supervisor,
Employment Services
Phone: (314) 812-8675
Fax: (314) 812-8676

Jewish Vocational Service
1608 Baltimore
Kansas City, Mo. 64108
Joy Foster, executive director
Marcie Christensen, operations manager
Phone: (816) 471-2808; TTY: (816)
471-7461; Fax: (816) 471-2930
Email: jcfoster@swbell.net

Kirkville Area Technical Center
1103 S. Cottage Grove
Kirkville, Mo. 63501
Terri Jones, director
Sue Schlueter, vocational assessment
Phone: (660) 665-2865
Fax: (660) 626-1477
Email: terri_j@kirkville.k12.mo.us
Email: sue_s@kirkville.k12.mo.us

**Lakes Country
Rehabilitation Center**
P.O. Box 1277
Springfield, Mo. 65801-1277
Bob Scheid, president
Sarah Tilley, director
Harlin Flippin, assistant director

Michelle Kelley, administrative assistant
Phone: (417) 862-1753
Fax: (417) 864-5621
Web site: www.lakescountry.org

Camdenton Satellite
456 N. Highway 5, lower level
P.O. Box 1537
Camdenton, Mo. 65020
Tracy Dixon, case manager
Phone: (573) 346-2487
Fax: (573) 346-3957
Email: lakescty@lakeozark.net
Web site: www.lakescountry.org

Joplin Satellite
1515 West 10th St.
Joplin, Mo. 64801
Kerry Malinowski, coordinator,
Employment Services
Phone: (417) 782-7703
Fax: (417) 782-2662
Email: kmal@4state.com
Web site: www.lakescountry.org

Rolla Satellite
1417 Forum Drive
Rolla, Mo. 65401
Kathleen Simonson, employment
training specialist
Phone: (573) 341-2606
Fax: (573) 341-5780
Email: simonson@wavecomputer.net
Web site: www.lakescountry.org

West Plains Satellite
1562 Imperial Center
West Plains, Mo. 65775
Dianna Weaver, coordinator,
Employment Services
Phone: (417) 257-1545
Fax: (417) 256-0236
Email: lcrc@townsq.com
Web site: www.lakescountry.org

**Metropolitan Employment and
Rehabilitation Service**
Aftergut Rehabilitation Center (MERS)
1727 Locust St.

St. Louis, Mo. 63103
Lewis C. Chartock, president
Dave Kutchback, assistant
executive director
Phone: (314) 241-3464; TTY: (314)
241-4645; Fax: (314) 241-9348
Email: lchartock@mers.org
Web site: www.mers.org

MERS Lippman Center
2545 S. Hanley Road
Brentwood, Mo. 63144
Pamela Hinterlong, director
Phone: (314) 647-7453;
TTY: (314) 647-4753
Fax: (314) 647-9364
Web site: www.mers.org

MERS North
165 Cross Keys Shopping Center
Florissant, Mo. 63033
Alicia Drew, director
Phone: (314) 831-6194
Fax: (314) 831-6463
Web site: www.mers.org

MERS St. Charles
2747 West Clay, Ste. B-C
St. Charles, Mo. 63301
Martha Jerabek, director
Phone: (636) 946-7559
Fax: (636) 946-2006
Web site: www.mers.org

MERS South
3865 Lemay Ferry Road
Lemay, Mo. 63125
Beth Brown, director
Phone: (314) 845-1922
Fax: (314) 845-1921
Web site: www.mers.org

MERS Washington
1600 W. Main St., Ste. A
Washington, Mo. 63090
Mary Gooch, Ph.D., director
Phone: (636) 239-2225
Fax: (636) 239-7137

Community Rehabilitation Program Providers

Web site: www.mers.org

Missouri Goodwill Industries

4140 Forest Park Blvd.
St. Louis, Mo. 63108-2885
Bert Emmons,
president/ceo Rehab Division
Phone: (314) 371-6320; TTY: (314)
534-3322; Fax: (314) 371-0000
Email: bemmons@mo-goodwill.org

North Satellite

472 N. Lindbergh
Florissant, Mo. 63031
Phone: (314) 837-1552
Fax: (314) 837-8470
Email: MOGoodwill@aol.com

Missouri Rehabilitation Center

600 N. Main
Mt. Vernon, Mo. 65712
Dennis Stambaugh, center director
Karen Benson, interim director
Phone: (417) 466-3711; TTY: 1-800-
735-2966; Fax: (417) 466-7257
Web site: muhealth.org/~rehab

Ozarks Technical Community College Vocational Evaluation and Assessment Center

P.O. Box 5958
Springfield, Mo. 65801-5958
Jim Matthews, Director
Phone: (417) 895-7234; TTY: (417)
895-7235; Fax: (417) 895-7042
Email: jmatthew@emh1.otc.cc.mo.us
Web site: www.otc.cc.mo.us

Project Inc.

6301 Manchester Ave.
St. Louis, Mo. 63139-3083
David L. Hurst, executive director
Phone: (314) 647-3300
Fax: (314) 647-6057
Email: projectinc@aol.com

The Rehabilitation Institute

3011 Baltimore
Kansas City, Mo. 64108
Ron Herrick, president
Phone: (816) 751-7700; TTY: (816)
751.7836; Fax: (816) 751-7983
Email: ddharkins@healthmidwest.org

Independence Satellite

3600 S. Noland Road, Ste. I-J
Independence, MO 64055
Mike Cubon, rehabilitation team leader
Phone, fax and TTY: (816) 254-8820

Warrensburg Satellite

123 E. Gay, Ste. S-1
Warrensburg, Mo. 64093
Jackie Belcher, rehabilitation team
leader
Phone, fax: (660) 429-3551

Start

6001 Berkeley Drive
St. Louis, Mo. 63134
Ronda O'Farrell, executive director
Phone: (314) 524-0645; TTY: -1800-
735-2966; Fax: (314) 524-5339

United Cerebral Palsy of Northwest Missouri

3303 Frederick
St. Joseph, Mo. 64506
Barbara Wilkerson, executive director
Phone: (816) 364-3836 or
1-800-404-1844; Fax: (816) 390-8546
Email: ucpnwmo@ccp.com
Web site: www.ccp.com/~ucpnwmo

Supported Employment Service Providers

Advent Enterprises Inc.

2116 Nelwood Drive
Columbia, Mo. 65202-3645
Russell Doumas, president
Greg Wingert, Vice President
Professional Services
Phone: (573)474-8560
Fax: (573)474-8575
Email: russelld@advent.org
Email: gregw@advent.org
Web site: www.advent.org

Jefferson City Satellite

204-D Metro Drive
Jefferson City, Mo. 65109
Lisa Lamons, Regional Manager
Phone: (573) 636-8186
Fax: (573) 636-8187
Email: lisal@advent.org
Web site: www.advent.org

Moberly Satellite

c/o Randolph County Health
Department
423 E. Logan, Room 104
Moberly, Mo. 65270
Becky Curry, regional team leader
Phone: (660) 263-4049
Fax: (660)263-6353
Email: beckyc@advent.org
Web site: www.advent.org

Alternative Community Training Inc.

2200 Burlington
Columbia, Mo. 65202
Mark Hassemer, executive director
Ray Handy, director, Supported
Employment
Phone: (573) 474-9446;
TTY: 573-474-1199
Fax: (573) 474-7458
Email: mhassemer@socket.net

Alternative Opportunities Inc.

AO EMPLOYMENT SERVICES
222 E. Water St.
Springfield, Mo. 65806

Bontiea Edgar, ceo
Phone: (417) 869-3003
Fax: (417) 869-1625
Email: bontiea.edgar@aoinc.org

South Central Satellite

305 E. Walnut, Ste. 100
Springfield, Mo. 65806
Kevin Rainwater, regional director
John Wiedemann, regional manager
Phone: (417) 832-9600
Fax: (417) 832-9696
Email: kevin.rainh2o@aoinc.org
Email: john.wiedemann@aoinc.org

Cape Girardeau Satellite

144 S. Ellis St.
Cape Girardeau, Mo. 63703
Remona Johnson, program manager
Phone: (573) 334-9344
Fax: (573) 334-0622
Email: remona.johnson@aoinc.org

Farmington Satellite

219 E. Columbia
Farmington, Mo. 63640
Galen Roberts, regional director
Pam Brooks, regional manager
Phone: (573) 756-0707
Fax: (573) 756-7766
Email: galen.roberts@aoinc.org
Email: pam.boooks@aoinc.org

Joplin Satellite

405 E. Fourth
Joplin, Mo. 64801
Jamie Gillmore/Rob Downey, managers
Phone: (417) 659-9911
Fax: (417) 624-3810
Email: jamie.gillmore@aoinc.org
Email: rob.downey@aoinc.org

Poplar Bluff Satellite

468 N. Main
Poplar Bluff, Mo. 63901
Barbara Tanner, manager
Phone: (573) 776-1941

Fax: (573) 776-7099
Email: barbara.tanner@aoinc.org

Sikeston Satellite

209 E. Center St.
Sikeston, Mo. 63801
Remona Johnson, manager
Phone: (573) 471-0332
Fax: (573) 472-3037
Email: remona.johnson@aoinc.org

Arthur Center

713 E. Jackson
Mexico, Mo. 65265
Terry Mackey, interim executive director
Phone: (573) 582-6000
Fax: (573) 582-3705
Email: tmmacke@audrainmedicalcenter.com

Fulton Satellite

Options Unlimited
5050 County Road, # 306
Fulton, Mo. 65251
Edward Riedel, program director
Phone: (573) 642-3215
Fax: (573) 642-7031
Email: egriede@audrainmedicalcenter.com

Mexico Satellite

Options Unlimited
400 E. Liberty
Mexico, Mo. 65265
Edward Riedel, program director
Phone: (573) 642-3215
Fax: (573) 642-7031

Audrain Handicapped Services

109 N. Washington
Mexico, Mo. 65265
Tim M. Crews, executive director
Phone: (573) 581-8210
Fax: (573) 581-5204
Email: ahs@ktis.net

Supported Employment Service Providers

Audrain County Supported Employment Services

807-B W. Breckenridge
Mexico, Mo. 65265
Lisa Wieman, director
Phone: (573) 581-5602
Fax: (573) 581-5204
Email: Ldwieman@ktis.net

Callaway County Special Services

911 Business 54 S.
Fulton, Mo. 65251
Terry Weatherspoon, executive director
Tracy Niekamp, SE coordinator
Phone: (573) 642-1792; TTY: (573) 642-1792; Fax: (573) 642-2415

Casco Area Workshop Inc.

1800 Vine
Harrisonville, Mo. 64701
Peggy Kutchback, executive director
Phone: (816) 380-7359
Fax: (816) 380-7363
Email: casco@tfs.net

The Center for Head Injury Services

9561 Lackland
St. Louis, Mo. 63114
Donna Gunning, executive director
Phone: (314) 426-7559
Fax: (314) 426-7497

Center for Human Services

(Children's Therapy Center)
1500 Ewing Drive
Sedalia, Mo. 65301
Roger A. Garlich, executive director
Phone: (660) 827-2100
Fax: (660) 827-3034
Email: Rgarlich@chs-mo.org
Web site: www.chs-mo.org

Higginsville Satellite

Lafayette County Board of Services
109 W. 19th St.
P.O. Box 645
Higginsville, Mo. 64037
Mike Ranger,
county development coordinator

Phone: (660) 584-5353
Fax: (660) 584-8688
Email: aflowers@chs-mo.org
Web site: www.chs-mo.org

Marshall Satellite

175 W. Slater
Marshall, Mo. 65340
Amber Scott, county
development coordinator
Phone: (660) 886-4261
Fax: (660) 886-9997
Email: aflowers@chs-mo.org
Web site: www.chs-mo.org

Warrensburg Satellite

One-Stop Career Center
CMSU Campus
Nattinger/Bradshaw, Room 3
Warrensburg, Mo. 64093
Mike Ranger, county
development coordinator
Phone: (660) 886-4261
Fax: (660) 886-9997
Email: aflowers@chs-mo.org
Web site: www.chs-mo.org

Choices for People Center for Citizens with Disabilities

1815 Forum Drive
Rolla, Mo. 65401
Kyle Terry, executive director
Phone: (573) 364-7444; TTY: 1-800-735-2966; Fax: (573) 364-5370
Email: choices@rollanet.org

College for Living

Paraquad
311 N. Lindbergh
St. Louis, Mo. 63141
Martha Grimm, executive director
Jeff Pomranka, employment
services coordinator
Phone: (314) 569-1324
Fax: (314) 567-1559
Email: cfl@inlink.com
Web site: www.inlink.com/~cfl

Community Health Plus, BJC

(Formerly BJC Behavioral Health Services)
1430 Olive, Ste. 500
St. Louis, Mo. 63103
Debbie MacKie, community services
manager
Phone: (314) 206-3700; TTY: 314.206.3837
Fax: (314) 206-3709 or 314.206.3708
Email: mackid@mhmail.carenet.org

Community Living Inc.

8 Westbury Drive, Ste. 100
St. Charles, Mo. 63301
Barb Griffith, executive director
Phone: (636) 946-3557
Fax: (636) 946-9347

Employment Services

1125-J Cave Springs Estates Drive
St. Peters, Mo. 63376
Shelley Cook, manager
Phone: (636) 936-1522 or (636) 928-9545; Fax: (636) 946-9347

Community Opportunities

44 Opportunity Court
P.O. Box 420
Troy, Mo. 63379
Mary Sullivan-Thomas, executive director
Phone: (636) 462-7695
Fax: (636) 528-5514
Email: lcsb40@inlink.com

Community Opportunities - ACETS (Adult Community and Employment Training Services)

44 Opportunity Court
P.O. Box 420
Troy, Mo. 63379
Darla Gamble, director
Phone: (636) 462-7695
Fax: (636) 528-5514

Supported Employment Service Providers

Community Options

801-B Washington
P.O. Box 725
Chillicothe, Mo. 64601
Joyce Jacobs, executive director
Phone: (660) 646-0109
Fax: (660) 646-2808

Comprehensive Mental Health Services Inc.

10901 Winner Road
P.O. Box 520169
Independence, Mo. 64052-0169
William H. Kyles, president/ceo
Phone: (816) 254-3652
Fax: (816) 254-9243

Crider Center for Mental Health

1032 Crosswinds Court
Wentzville, Mo. 63385
Karl Wilson, Ph.D., president/ceo
Phone: (636) 332-8000
Fax: (636) 332-9950

Headway Club

322 McDonough
St. Charles, Mo. 63301
Mark Hunyar, director
Phone: (636) 946-6832
Fax: (636) 946-6528

Developmental Center of the Ozarks
1545 East Pythian
Springfield, Mo. 65802

Allan McKelvy, executive director
Phone: (417) 831-1545; TTY: (417) 831-2407; Fax: (417) 865-7603
Web site: www.DCOonline.com

Taney County Satellite

1627 E. Highway 76
Branson, Mo. 65616
Phone: (417) 334-1797; TTY: 1-800-735.2966; FAX: (417) 335-2320

Developmental Services of Jefferson County Inc.

P.O. Box 97
Mapaville, Mo. 63065

Anthony Casey, Jr., executive director
Phone: (636) 937-1701 or (636) 931-4222; Fax: (636) 937-2471
Email: jcch@jcn1.com

Adult Vocational Services

3581 Jeffco Blvd.
Arnold, Mo. 63010
Jonathan Becker, director
Phone: (636) 933-4900 (local)
Phone: (636) 464-8094;
464-0313 (St. Louis)
Phone: (636) 464-4518 (placement)
Fax: (636) 464-3648

Diverse Options

1207 Parry
P.O. Box 581
Lamar, Mo. 64759
Melinda Wilson, ceo
Phone: (417) 682-3825
Fax: (417) 682-6527

EMMAUS HOMES, INC.

2215 Droste
St. Charles, Mo. 63301
Susan Rinne, executive director
Dawn Valencia, employment services coordinator
Phone: (636) 949-2288
Fax: (636) 949-0365
Email: supempl@emmaushomes.org
Web site: www.emmaushomes.org

Endless Options Inc.

222 E. Davis
Fayette, Mo. 65248-0029
Debra Miller, executive director
Phone: (660) 248-5233
FAX: (660) 248-3779
Email: endless@mail.coin.missouri.edu

Gasconade County Special Services

310 N. First St.
Owensville, Mo. 65066
Susan Steinbeck, business manager
Phone: (573) 437-5800

Fax: (573) 437-5801
Email: gcss@fidnet.com

Greater Kansas City Foundation for Citizens with Retardation

1014 W. 39th St.
Kansas City, Mo. 64111
Jess LaPuma, executive director
Phone: (816) 931-4694
Fax: (816) 931-3455

The Arc: Greater Ozarks Association for Retarded Citizens

1501 E. Pythian
Springfield, Mo. 65802
William M. Stone, Jr., executive director
Phone: (417) 864-7887
Fax: (417) 864-4307
Email: wmstoneArc@aol.com

The Helping Hand of Goodwill Industries

1817 Campbell St.
Kansas City, Mo. 64108-1794
Jo Parent, president
David J. Draper, director of rehab services
Phone: (816) 842-7425; TTY: (816) 421-1232; Fax: (816) 842-7616
Email: kcgwvp@sound.net
Web site: www.mokangoodwill.org

St. Joseph Satellite

200 S. 8th St.
St. Joseph, Mo. 64501
Lori Cordonnier, manager
Phone: (816) 232-3108
Fax: (816) 232-4605

High Hope Employment Services Inc.

P.O. Box 67
Milan, Mo. 63556
Dianne L. Leslie, executive director
Phone: (660) 265-4614
Fax: (660) 265-3016
Email: highhope@nemr.net

Supported Employment Service Providers

Independence Center

4380 West Pine Blvd.
St. Louis, Mo. 63108-2206
Robert Harvey, executive director
Phone: (314) 533-4380
Fax: (314) 531-7372
Email: bobh060941@aol.com

Midland House

8675 Olive
University City, Mo. 63132
Sharon Hamlin, supervisor,
Employment Services
Phone: (314) 812-8675
Fax: (314) 812-8676

Innovative Employment Services Inc.

P.O. Box 1576
Lebanon, Mo. 65536-1576
Gary Boggs, director
Phone: (417) 588-9891; TTY: 1-800-735-2966; Fax: (417) 533-5217

JESS

2365 Hampton Ave.
St. Louis, Mo. 63139
Marcy Soda, executive director
Phone: (314) 644-1913
Fax: (314) 644-0461
Email: stlouis.missouri.org/501c/jess

St. Peters Satellite

2020 Parkway Drive
St. Peters, Mo. 63376
Lorraine Reeb, SE coordinator
Phone: (314) 441-2422
Fax: (314) 441-7045

Judevine Center for Autism

9455 Rott Road
St. Louis, Mo. 63127
Laura Perkins, deputy director of
Program Service
Phone: (314) 849-4440
Fax: (314) 849-2721
Email: judevine@judevine.org
Web site: www.judevine.org

Lake of the Ozarks Developmental Center

P.O. Box 753
Camdenton, Mo. 65020
Marilyn L. Martin, executive director
Phone: (573) 346-4574
Fax: (573) 346-7426
Email: lodc@lakeozarks.net

Lakes Country Rehabilitation Center

P.O. Box 1277
Springfield, Mo. 65801-1277
Bob Scheid, president
Sarah Tilley, director, Rehab Services
Harlin Flippin, assistant director,
Rehab Services
Michelle Kelley, admin. assistant
Phone: (417) 862-1753
Fax: (417) 864-5621
Web site: www.lakescountry.org

West Plains Satellite

1562 Imperial Center
West Plains, Mo. 65775
Dianna Weaver, coordinator,
Employment Services
Phone: (417) 257-1545
Fax: (417) 256-0236
Email: lcrc@townsq.com
Web site: www.lakescountry.org

Learning Opportunities Quality Works Inc.

P.O. Box 254
Monroe City, Mo. 63456
Wendy Hays, executive director
Phone: (573) 735-4282
Fax: (573) 735-2580
Email: loi@nemonet.com

Hannibal Satellite

111 S. 10th
Hannibal, Mo. 63401
Missy Johns, director, employment
Phone: (573) 221-5991
Fax: (573) 221-8559
Email: loqw@nemonet.com

Kirksville Satellite

Edge Office Building
1701 N. Elson, Ste. 101
P.O. Box 246
Kirksville, Mo. 63501
Jill Erlandsen, employment specialist
Phone: (660) 627-1749
Fax: (660) 627-2770

Life Skills Foundation

10176 Corporate Square Drive,
Ste. 100
St. Louis, Mo. 63132-2924
Wendy Buehler, executive director
Phone: (314) 567-7705
Fax: (314) 567-6539
Email: lifeskill@aol.com
Web site: www.lifeskills-stl.org

St. Charles Satellite

2480 Executive Drive, Ste. 208
St. Charles, Mo. 63303
Pam Rhodes, intake coordinator
Phone: (314) 567-7705
Fax: (314) 567-6539

Lites Inc.

1203 S. Osteopathy
Kirksville, Mo. 63501
Ron Breitenbach, executive director
Phone: (660) 665-7115
Fax: (660) 665-2101
Email: rbreitenbach@rescare.com

Bolivar Satellite

306 W. Jackson St.
P.O. Box 910
Bolivar, Mo. 65613
Amy Follis, executive director
Phone: (417) 777-2271
Fax: (417) 777-6193

Metropolitan Employment and Rehabilitation Service

Aftergut Rehabilitation Center (MERS)
1727 Locust St.
St. Louis, Mo. 63103
Lewis C. Chartock, president

Supported Employment Service Providers

Dave Kutchback, ast. exe. director
Phone: (314) 241-3464; TTY: (314) 241-4645; Fax: (314) 241-9348
Email: lchartock@mers.org
Web site: www.mers.org

MERS Lippman Center
2545 S. Hanley Road
Brentwood, Mo. 63144
Pamela Hinterlong, director
Phone: (314) 647-7453; TTY: (314) 647.4753; Fax: (314) 647-9364
Web site: www.mers.org

MERS North
165 Cross Keys Shopping Center
Florissant, Mo. 63033
Alicia Drew, director
Phone: (314) 831-6194
Fax: (314) 831-6463
Web site: www.mers.org

MERS St. Charles
2747 West Clay, Ste. B-C
St. Charles, Mo. 63301
Martha Jerabek, director
Phone: (636) 946-7559
Fax: (636) 946-2006
Web site: www.mers.org

MERS South
3865 Lemay Ferry Road
Lemay, Mo. 63125
Beth Brown, director
Phone: (314) 845-1922
Fax: (314) 845-1921
Web site: www.mers.org

MERS Washington
1600 W. Main St., Ste. A
Washington, Mo. 63090
Mary Gooch, Ph.D., director
Phone: (636) 239-2225
Fax: (636) 239-7137
Web site: www.mers.org

Missouri Goodwill Industries
4140 Forest Park Blvd.

St. Louis, Mo. 63108-2885
Bert Emmons, president/ceo
Rehab Division
Phone: (314) 371-6320; TTY: (314) 534-3322; Fax: (314) 371-0000
Email: bemmons@mo-goodwill.org

North Satellite
472 N. Lindbergh
Florissant, Mo. 63031
Phone: (314) 837-1552
Fax: (314) 837-8470
Email: MOGoodwill@aol.com

Ozark Valley's Community Services Inc.
135 S. Main
P.O. Box 156
Ironton, Mo. 63650-0156
Sister Geralyn Klenke, executive director
Phone: (573) 546-2418 or (573) 546-7841; Fax: (573) 546-4241
Email: joycen@mail.tigernet.gen.mo.us

Farmington Satellite
OVCS Employment Services
20 E. Columbia
Farmington, Mo. 63640
Lillie Moses, employment services director
Phone: (573) 756-0377
Fax: (573) 756-1720
Email: OVCS@fxnet.missouri.org
Web site: http://fxnet.missouri.org/organizations/ovcs

Pathways Community Behavioral Healthcare Inc.
1800 Community Dr.
P.O. Box 507
Clinton, Mo. 64735
Jerry Osborn, president/CEO
Amy Ditty, employment director
Phone: (660) 885-8131
Fax: (660) 885-2393

Belton Satellite
203 Main
Belton, Mo. 64012
Amy Ditty, employment director
Phone: (816) 380-6743
Fax: none

Butler Satellite
501 N. Orange
Butler, Mo. 64730
Amy Ditty, employment director
Phone: (660) 679-4636
Fax: (660) 679-4310

El Dorado Springs Satellite
107 W. Broadway
El Dorado Springs, Mo. 64744
Amy Ditty, employment director
Phone: (417) 876-5314
Fax: (417) 876-5328

Harrisonville Satellite
300 Galaxie Ave.
Harrisonville, Mo. 64701
Amy Ditty, employment director
Phone: (816) 380-6743
Fax: (816) 884-5968

Higginsville Satellite
312 W. 19th
Higginsville, Mo. 64037
Amy Ditty, employment director
Phone: (660) 584-5600
Fax: (660) 584-5840

Nevada Satellite
2203 N. Elm
Nevada, Mo. 64772
Amy Ditty, employment director
Phone: (417) 667-2262
Fax: (417) 667-6515

Supported Employment Service Providers

Odessa Satellite

301 N. Second, Ste. C
Odessa, Mo. 64076
Amy Ditty, employment director
Phone: (816) 633-5921
Fax: (816) 633-7942

Sedalia Satellite

State Fair Shopping Center
14th & Limit
Sedalia, Mo. 65301
Amy Ditty, employment director
Phone: (660) 826-5885
Fax: (660) 826-5174

Warrensburg Satellite

520-C Burkarth Road
Warrensburg, Mo. 64093
Amy Ditty, employment director
Phone: (660) 747-7127
Fax: (660) 747-1823

PIKE COUNTY SENATE BILL 40

900 Independence Drive SB40
Bowling Green, Mo. 63334
Betsy Barnes, executive director
Phone: (573) 324-3875; TTY: (573) 324-3553; Fax: (573) 324-6391
Email: pcsb40@nemonet.com

The Rehabilitation Institute

3011 Baltimore
Kansas City, Mo. 64108
Ron Herrick, president
Phone: (816) 751-7700; TTY: (816) 751-7836; Fax: (816) 751-7983
Email: ddharkins@healthmidwest.org

Independence Satellite

3600 South Noland Road, Ste. I-J
Independence, Mo. 64055
Mike Cubon, rehabilitation team leader
Phone, fax and TTY: (816) 254-8820

Research Mental Health Services

901 NE Independence Ave.
Lee's Summit, Mo. 64086

Alan Flory, president/ceo
Phone: (816) 246-8000
Fax: (816) 246-8207
Email: alflory@healthmidwest.org

St. Louis Association for Retarded Citizens Inc.

1816 Lackland Hill Parkway, Ste. 200
St. Louis, Mo. 63146
Kathy Meath, executive director
Phone: (314) 569-2211; TTY: (314) 569-2010; Fax: (314) 569-0778
Web site: www.slarc.org

Southwest Support Services Inc.

3601 Second St.
P.O. Box 205
Neosho, Mo. 64850
Luhwanna Stonecipher, executive director
Phone: (417) 451-6670
Fax: (417) 451-7244
Email: stonecipher@clandjop.com

Springfield Workshop Inc.

2835 West Bennett
Springfield, Mo. 65802-5183
Raymond J. McMenemy, general manager
Phone: (417) 866-2339
Fax: (417) 866-6485
Email: swiswork@dailnet.net

Start

6001 Berkeley Drive
St. Louis, Mo. 63134
Ronda O'Farrell, executive director
Phone: (314) 524-0645; TTY: -1800-735-2966; Fax: (314) 524-5339

Sunshine Inc.

9215 County Lane 175
P.O. Box 713
Carthage, Mo. 64836
Linda C. Keeler, executive director
Phone: (417) 358-5722
Fax: (417) 358-9676
Email: lkeeler@4state.com

TMC Behavioral Health Network

2211 Charlotte
Kansas City, Mo. 64108
Marsha Morgan, chief operating officer
Phone: (816) 467-1400
Fax: (816) 467-1488
Email: Morganm/@trumed/.trumanmed.org
Web site: www.trumed.org

Network Vocational Services

2600 E. 12th St.
Kansas City, Mo. 64127
Terry Trafton, director, Rehab Services
Phone: (816) 231-1002
Fax: (816) 482-5754

Swope Parkway Health Center Network Vocational Services

3801 Blue Parkway
Kansas City, Mo. 64130
Robert Kenemer, senior vocational specialist
Phone: (816) 922-7645
Fax: (816) 929-2676
Email: swopevoc@ix.netcom.com

Tri-County Mental Health Services Inc.

3100 NE 83rd St, Ste. 1001
Kansas City, Mo. 64119-9998
Morty Lebedun, executive director
Phone: (816) 468-0400; TTY: (816) 468-0144; Fax: (816) 468-6635
Email: joannw@tri-countymhs.org

United Cerebral Palsy of Northwest Missouri

3303 Frederick
St. Joseph, MO 64506
Barbara Wilkerson, executive director
Phone: (816) 364-3836 or 1-800-404-1844
Fax: (816) 390-8546
Email: ucpnwmo@ccp.com
Web site: www.ccp.com/~ucpnwmo

Supported Employment Service Providers

United Cerebral Palsy of Greater St. Louis

8645 Old Bonhomme Road
University City, Mo. 63132-3999
Richard Forkosh, executive director
Phone: (314) 994-1600
Fax: (314) 994-0179
Email: forkoshr@ucpstl.org
Web site: www.ucpstl.org

Unlimited Opportunities Inc.

1620 West Ashley Road
P.O. Box 239
Boonville, Mo. 65233-0239
Vicki McCarrell, executive director
Phone: (660) 882-5576;
TTY: (660) 882-8339
Fax: (660) 882-7483
Email: leslie@uoi.org
Web site: www.uoi.org

Vocational Services Inc.

935 South Kent
Liberty, Mo. 64068
Randy Hylton, executive director
Phone: (816) 781-6292
Fax: (816) 781-8797
Email: randyvsi@aol.com
Web site: vsiserve.org

Woodhaven Learning Center

1405 Hathman Place
Columbia, Mo. 65201
C. Mark Palmer, executive director
Stacy Brown, program manager CES
Phone: (573) 875-6181
Fax: (573) 876-7303
Email: mpalmer@nbacares.org

Counties Served/Not Served

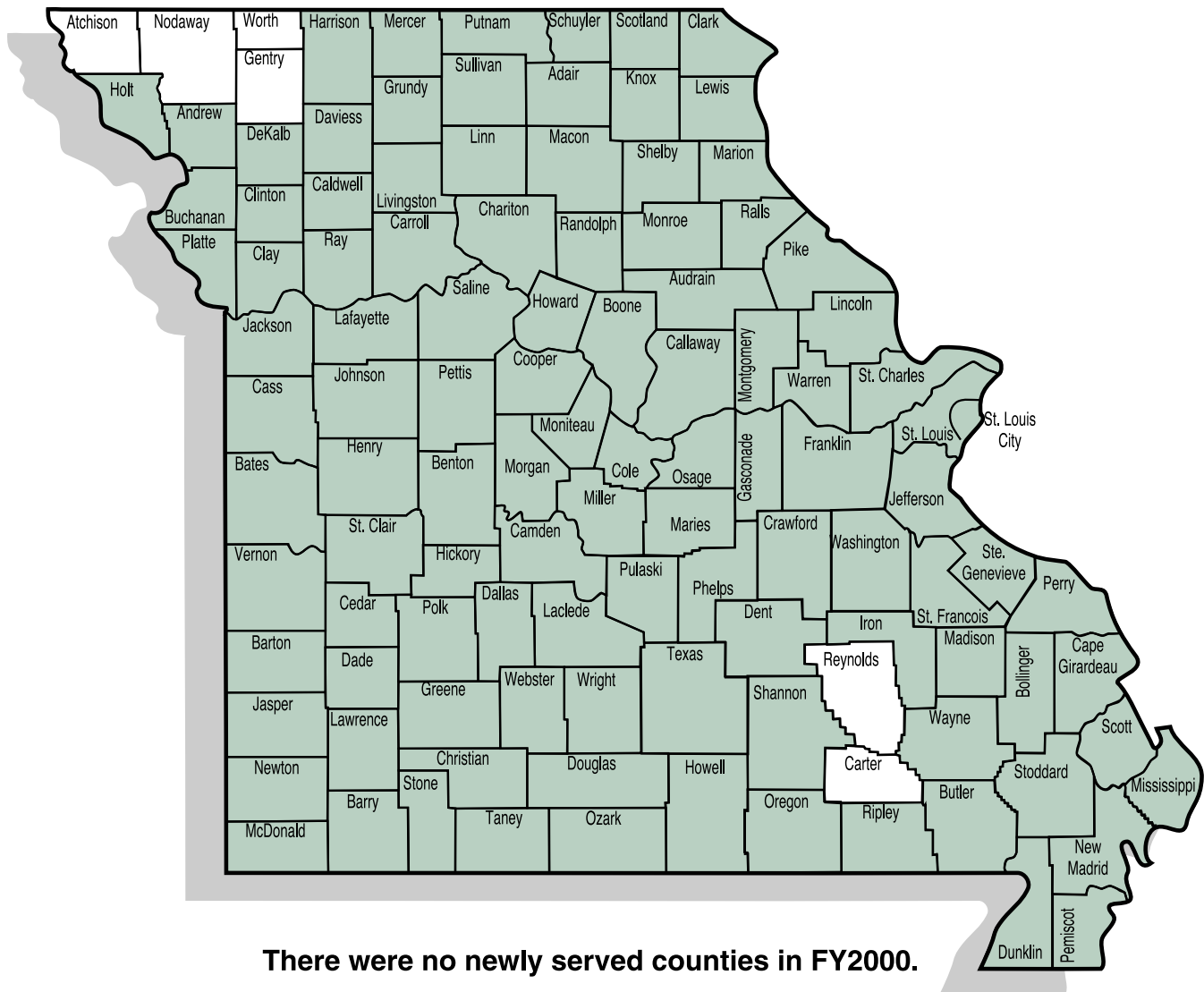
(by Supported Employment Service Providers)



Served in FY00



Not Served in FY00



Supported Employment: FY1999-2000 Grants

Serious and Persistent Mental Illness

(April 1, 1999-March 31, 2000)

	Consumers Served	Consumers Placed	Consumers Completed	Consumers Dropped	Number of Staff Positions	Federal Share	Local Share	Total Amount
Advent Enterprises Inc. <i>Columbia</i>	59	15	14	24	3	\$57,645	\$19,215	\$76,860
Alternative Opportunities Inc. <i>Springfield</i>	123	50	35	31	3	\$59,535	\$19,845	\$79,380
Aruthur Center <i>Mexico</i>	77	30	10	30	3	\$54,054	\$18,018	\$72,072
Center or Human Services (Children's Therapy Center) <i>Sedalia</i>	21	8	1	5	2.5	\$53,553	\$17,851	\$71,404
Choices for People Center <i>Rolla</i>	16	10	2	6	1	\$15,573	\$5,191	\$20,764
Community Health Plus, BJC Behavioral Health <i>St. Louis</i>	44	9	19	10	2	\$46,613	\$15,537	\$62,150
Crider Center for Mental Health <i>Wentzville</i>	16	5	5	2	1.5	\$31,014	\$10,338	\$41,352
Independence Center <i>St. Louis</i>	29	19	6	4	1.5	\$36,068	\$12,023	\$48,091
Lakes Country Rehabilitation Center <i>Springfield</i>	25	14	6	8	1	\$19,845	\$6,615	\$26,460
Learning Opportunities Quality Works Inc. <i>Monroe City</i>	70	33	13	22	2	\$38,773	\$12,924	\$51,697
Ozark Valley's Community Services Inc. <i>Ironton</i>	22	11	8	8	1	\$14,918	\$4,973	\$19,890
Pathways Community Behavioral Healthcare Inc. <i>Clinton</i>	44	16	7	18	2.5	\$51,030	\$17,010	\$68,040
Research Mental Health Network <i>Lee's Summit</i>	28	13	5	3	1	\$22,361	\$7,454	\$29,815
TMC Behavioral Health Services <i>Kansas City</i>	23	18	9	2	1	\$23,465	\$7,822	\$31,287
Tri-County Mental Health Services Inc. <i>Kansas City</i>	24	13	9	11	2	\$45,606	\$15,202	\$60,808
GRAND TOTALS	621	264	149	184	28.15	\$570,053	\$190,018	\$760,070

Cooperative School-to-Work Program: Participating School Districts

Adair Co. R-I
Adair Co. R-II
Arcadia Valley R-II
Ash Grove R-4
Aurora R-8 (Southwest Area Career Center)
Ava R-I (Ozark Mountain Technical Center)
Ballard R-II
Baptiste Alternative Day School (Hickman Mills District)
Belton High School
Benton Co. R-II School
Billings R-4 (Southwest Area Career Center)
Bismarck R-V
Blue Springs School District
Bolivar R-I
Boonville R-I
Bowling Green R-I
Branson High School
Breckenridge R-I
Brookfield R-III School District
Bronaugh R-7
Buchanan County R-IV (Platte Valley Coop)
Bunker R-III High School
Butler R-V School District
Cabool R-IV (OMTC)
Cairo High School
California R-I (Moniteau Co.)
Callaway Co. R-III Schools
Camden County R-II
Camdenton R-III School
Cameron R-I (Platte Valley Coop)
Canton R-V
Cape Girardeau Public Schools
Carl Junction R-I High School
Carrollton R-VII
Carthage R-IX
Cass County R-V
Cassville R-IV School District
Center High School
Central R-III
Charleston R-I
Chillicothe R-II
Chillicothe Youth Services
Clark County R-I

Clearwater R-I
Clinton County R-III
Cole Camp R-I
Cole County R-V School District
Cole R-I Schools
Cole R-II (Blair Oaks)
Columbia School District
Community R-VI High School
Concordia R-II School (Lex-La Ray Vo-Tech)
Craig R-III High School
Crane R-3 Schools (SWACC)
Crawford Co. R-1
Crocker (Pulaski Co. R-IV)
Cuba High School
Dallas County R-I
DeSoto 73
Dexter Public Schools
Diamond High School
Dixon R-1 School
Dora R-III
Drexel R-IV
East Buchanan C-I (Platte Valley Coop)
East Newton School District
ECCC R-II
Eldon R-1 Administrative Unit
El Dorado Springs R-II Schools
Everton R-III
Excelsior Springs High School
Exeter High School (SWACC)
Fairfax High School
Fair Play R-II
Farmington R-VII
Fatina High School
Fayette R-3 School District
Festus R-6 School District
Fort Osage School District
Fort Zumwalt North High School
Fort Zumwalt South High School
Fort Zumwalt West High School
Fox School District (Fox H.S./ Seckman H.S.)
Francis Howell High School
Francis Howell Central High School
Francis Howell North High School
Fredericktown R-I School District
Fulton School District #58

Gallatin R-V School System
Gasconade County R-1
Gasconade County R-2
Grain Valley School District
Grandview R-II
Grandview Individualized Program C-4
Green City R-I
Green Ridge High School
Greenville High School
Golden City High School
Halfway High School
Hamilton High School
Hannibal #60
Harrisonville Cass R-IX Schools
Herculaneum High School
Hickman Mills High School
Hickory County R-I Schools
Hillsboro R-III
Holden R-III School District
Hollister High School
Holt County R-II
Howard County R-II High School
Humansville R-IV
Hume R-VIII
Houston High School
Iberia R-V Schools
Independence School District
Jackson R-2
Jefferson City Public Schools
Jefferson High School
John F. Hodge High School
Joplin High School
Kansas City School District
Kearney Reorganized School District
Keytesville R-III School
King City R-I
Kirksville R-III
Knob Knoster R-VIII
Knox County R-I
Laclede County R-I
Lafayette Co. C-I (Lex La-Ray Vo-Tech)
Lakeview Woods State School
Lamar High School
LaMonte R-IV
Laquey High School
Lathrop R-II School District
Lawson High School

Cooperative School-to-Work Program: Participating School Districts

Lebanon R-III
 Lee's Summit School District
 Lee's Summit North School District
 Lesterville R-IV
 Lewis Co. C-1
 Lexington High School (Lex La-Ray VoTech)
 Liberal High School
 Liberty High School
 Licking R-VII
 Lockwood R-1
 Logan-Rogersville School District
 Lone Jack School District
 Louisiana R-2
 Lutheran Association for Special Education
 Macon County R-1
 Maries R-2 Belle
 Marion County R-II
 Marion County Early R-V
 Marionville R-9 (SWACC)
 Marshall Public Schools
 Marshfield R-1 School District
 Maryville R-II Schools
 Maysville R-1 (Platte Valley Coop)
 McDonald County High School
 Meadow Heights R-2
 Meramec Valley R-III
 Mexico High School
 Miami R-I High School
 Mid Buchanan R-V (Platte Valley Coop)
 Milan C-2
 Miller R-2 Schools (SWACC)
 Miller County R-III
 Missouri School for the Deaf
 Moberly High School
 Monett R-I School District
 Monroe City R-I
 Morgan County R-1
 Morgan County R-2
 Mountain Grove R-III (Ozark Mtn. Tech, Center)
 Mount Vernon R-5 Schools (Southwest Area CC)
 Mountain View-Birch Tree R-III
 Naylor R-II School
 Neelyville R-IV Schools

Neosho R-V School District
 Nevada R-5 School District
 Newburg R-II
 New Franklin R-I School District
 New Haven School District #38
 New Madrid County R-I
 Nixa R-II Schools
 North Callaway R-I
 Northeast Vernon Co. R-I
 Northwest R-1 School District
 North Kansas City School District (3 High Schools)
 North Mercer R-III School
 North Platte R-I (Platte Valley Ed. Cooperative)
 North St. Francis County R-I
 Northwood School
 Norwood R-I (Ozark Mtn. Tech Center)
 Oak Grove School District
 Odessa RVIII High School
 Orchard Farm
 Osage Co. R-2 High School
 Otterville R-VI
 Ozark High School
 Palmyra R-I
 Paris R-II
 Park Hill School District
 Pemiscot Special School District (7 schools)
 Perryville Senior High School
 Pierce City R-6 (SWACC)
 Platte County R-III (Platte Valley Ed. Coop)
 Pleasant Hill R-III
 Pleasant Hope R-VI School District
 Poplar Bluff R-I
 Potosi R-III
 Pulaski Co. R-IV Schools
 Purdy High School (SWACC)
 Putnam County R-I Schools
 Puxico R-8 High School
 Raymore Peculiar School District
 Raytown C-2 (District Day Treatment Program HS (Education Center Alternative School))
 Raytown High School
 Raytown South High School
 Reeds Spring R-IV School District

Republic Public Schools
 Richland R-I School District
 Richmond R-XVI High School
 Ridgeway High School
 Rolla High School
 Ruskin High School
 St. Louis City Public Schools (3 Schools)
 St. Louis City Public Schools (2 Schools)
 St. Louis City Public Schools (CAJT)
 St. Louis City Public Schools (4 Schools)
 St. Louis Special School District (Transition)
 St. Louis Special School District (Pattonville)
 St. Louis Special School District (Pattonville)
 St. Louis Special School District (Ritenour)
 Salem R-80 School
 Salisbury R-IV High School
 Sarcoxie R-II School District
 Savannah High School
 School of the Osage
 Schuyler Co. R-1
 Scott City R-I Schools
 Scott County R-II Schools
 Scott County R-IV Schools
 Seneca High School
 Seymour R-III (Ozark Mt. Tech Center)
 Shelby County C-I
 Shelby County R-IV
 Sheldon R-8 School
 Sherwood Cass R-VII
 Sikeston R-6 Schools
 Smith-Cotton High School
 Smithton School District R-VI
 Smithville R-II School District
 South Calloway R-II
 South Harrison R-II
 South Holt R-I
 South Nodaway High
 Southwest High School
 Southwest Washburn High School (SWACC)
 Spokane High School

Cooperative School-to-Work Program: Participating School Districts

Springfield R-XII School District
St. Charles R-VI (Includes SCHS
and SCW)
St. Clair High School
St. Genevieve Co. R-II
St. Joseph School District
Steelville High School
Stockton R-I School District
Sullivan High School

Vocational Rehabilitation District Offices

Cape Girardeau VR

3102 Blattner Drive
Cape Girardeau, Mo. 63702
Phone: (573) 290-5788
TTY: (573) 290-5385
Fax: (573) 290-5921
Ron Parker, supervisor

Chillicothe VR

603 W. Mohawk
Chillicothe, Mo. 64601-0980
Phone: (660) 646-1542
Fax: (660) 646-9741
James Ankrom, supervisor

Columbia VR

1500 Vandiver Drive, Ste. 111
Columbia, Mo. 65202-1563
Phone: (573) 882-9110
TTY: (573) 882-9117
Fax: (573) 884-5250
Jim Schumer, supervisor

Farmington VR

800 Progress Drive
P.O. Box 230 (63640-0230)
Farmington, Mo. 63640
Phone: (573) 218-6100
Fax: (573) 218-6107
Mike Burch, supervisor

Hannibal VR

112 Jaycee Drive
Hannibal, Mo. 63401
Phone: (573) 248-2410
Fax: (573) 248-2409
JoAnn Moncrief, supervisor

Jackson County East VR

4141 Lakewood Way
Lee's Summit, Mo. 64064-1704
Phone: (816) 795-0024
Fax: (816) 795-0456
Jay Robertson, supervisor

Jefferson City VR

1500 A Southridge Drive
Jefferson City, Mo. 65109
Phone: (573) 751-2343
Fax: (573) 526-4474
Neil Harms, supervisor

Joplin VR

801 E. 15th St.
Joplin, Mo. 64804-0922
Phone: (417) 629-3067
Fax: (417) 629-3148
Tony Logan, supervisor

Kansas City Downtown VR

615 E. 13th St., Room G-3
Kansas City, Mo. 64106-2870
Phone: (816) 889-2581
Fax: (816) 889-2586
Larry Allen, supervisor

Kansas City North VR

310 N.W. Englewood Road, Ste. 300
Gladstone, Mo. 64118-0040
Phone: (816) 467-7900
Fax: (816) 467-7924
Marlin Roberts, supervisor

Kansas City South VR

1734 E. 63rd St., Room 201
Kansas City, Mo. 64110-3537
Phone: (816) 889-3800
Fax: (816) 889-3806
John Ryan, supervisor

Kansas City Transition VR

4141 Lakewood Way
Lee's Summit, Mo. 64064-1704
Phone: (816) 795-0387
Fax: (816) 795-0456
Brenda Simmons, supervisor

Kirksville VR

1412 N. Osteopathy, Ste. B
Kirksville, Mo. 63501-3581
Phone: (660) 785-2550
Fax: (660) 785-2552
James Higgins, supervisor

Nevada VR

1801 W. Austin
P.O. Box Drawer F (64772-0935)
Nevada, Mo. 64772-3971
Phone: (417) 448-1332
Fax: (417) 667-9731
Raymond Drake, supervisor

Poplar Bluff VR

2865 James Blvd., Ste. A
Poplar Bluff, Mo. 63901-2803
Phone: (573) 840-9550
Fax: (573) 840-9551
Toll free: 1-800-281-9894
Donna Knodell, supervisor

Rolla VR

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P.O. Box 550 (65402)
Rolla, Mo. 65401
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St. Charles VR

3737 Harry S. Truman Blvd., Ste. 400
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Otis Pitts, supervisor

Vocational Rehabilitation District Offices

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Yvonne Wright, supervisor

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901 N. 10th St., Ste. 120
St. Louis, Mo. 63101
Phone: (314) 340-7926
Fax: (314) 340-7930
Jeather Smith, supervisor

St. Louis North VR

4040 Seven Hills Drive, Ste. 257
Florissant, Mo. 63033
Phone: (314) 877-3200
Fax: (314) 877-3201
Sam Townsend, supervisor

St. Louis South VR

Kenrick Plaza Shopping Center
7435 Watson Road, Ste. 100-B
St. Louis, Mo. 63119-4498
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Fax: (314) 301-1634
Alice Geary, supervisor

St. Louis Transition VR

1845 Borman Court, Ste. 100
St. Louis, Mo. 63146-4126
Phone: (314) 340-4621
Fax: (314) 340-4666
Danny Stephens, supervisor

St. Louis West VR

1845 Borman Court, Ste. 100
St. Louis, Mo. 63146-4126
Phone: (314) 340-4621
Fax: (314) 340-4666
TTY: (314) 340-4656
Barb Hoelzer, supervisor

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2115 W. Broadway
Sedalia, Mo. 65301
Phone: (660) 530-5560
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Toll free: 1-800-924-0419
Ted Cox, supervisor

Springfield North VR

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Charles Salveter, supervisor

Springfield South VR

1735 W. Catalpa
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Fax: (417) 895-5725
Toll free: 1-800-222-8967
Harold Northcutt, supervisor

West Plains VR

3417 Division Drive, Suite 2
West Plains, Mo. 65775
Phone: (417) 256-8294
Fax: (417) 256-8479
Charles Kimberlin, supervisor

Workforce Development Center

1500 Vandiver Drive, Ste. 111
Columbia, Mo. 65202-1563
Phone: (573) 882-9110
Fax: (573) 884-5250
Dyann Green, supervisor

The Division of Vocational Rehabilitation, a division of the Missouri Department of Elementary and Secondary Education, does not discriminate on the basis of race, color, national origin, gender or disability in its programs or employment practices. Anyone who requires auxiliary aids or services in connection with vocational rehabilitation services should contact the Division of Vocational Rehabilitation at 573-751-3251 or through Missouri Relay at 1-800-735-2966 TTY or 1-800-735-2455 VOICE.

